





LMC Committee January 2022- Update for practices

Topic	Update
New Committee	<ul style="list-style-type: none"> This was the first committee meeting with our new members following the recent LMC election. The LMC were happy to welcome some new faces as well as those who have been committee members before. The Committee also elected a new Committee Chair, Dr Stephen Savory, east Lincolnshire GP, and agreed that Dr Mark Protheroe, west Lincolnshire GP, will remain in the Vice Chair post.
NHS Resolution	<ul style="list-style-type: none"> Ellen Nicholson and Dr Anwar Khan spoke about NHS Resolution, a service that has been managing general practice indemnity on behalf of the Department of health since 2019. There are four parts to NHS Resolution: <ul style="list-style-type: none"> Claims Management Practitioner Performance Advice: Helping doctors in difficulties Primary Care Appeals: Providing fair and impartial dispute resolution service. Safety and Learning: Helping members to better understand their risk profiles and providing support to them.
General Practice Community Pharmacy Consultation Service (GP CPCS)	<ul style="list-style-type: none"> Emily Topham (ET) and Dr Ola Adegbite (OA) spoke to the Committee about the GP CPCS, This service provides patients with the option of having a face-to-face appointment or remote consultation with a pharmacist. Two main funding streams attached to the GP CPCS service, 'Investment and Impact Fund' (indicators expected to resume in April 22) and 'Winter Access Fund' (to access WAF funding, practices need to have signed up and made their first referral by 31st January 22). Both schemes focus on increasing patient access to clinicians. OA provided the Committee with feedback about his experience using the service. Whilst there are some challenges, overall, the experience has been very positive for both patients and practice. So far 13 practices in Lincolnshire have signed up. Further information and resources about the GP Community Pharmacy Consultation Service can be found here.
Transitional Care Beds	<ul style="list-style-type: none"> The LMC Committee provided Sarah-Jane Mills (SJM) with feedback regarding transitional care beds. Feedback included: <ul style="list-style-type: none"> identifying transitional care patient and issues with registering these patients and accessing records. additional resourcing poor quality of discharge summaries and ReSPECT forms particularly patients going into safe environments such as residential care homes incorrect/ incomplete medication or no medication provided on discharge.
Pilgrim hospital service	<ul style="list-style-type: none"> LMC reviewed a draft letter regarding departments and services being moved away from Pilgrim Hospital which when approved will be sent to local Members of Parliament.

	<ul style="list-style-type: none"> The LMC Committee are concerned that by moving services away and closing departments local populations will be deprived and disadvantaged and the area will become less desirable to prospective healthcare staff at a time when the workforce is already under strain.
Covid-19	<p>FAQ</p> <ul style="list-style-type: none"> Regular updates on-going available at LMC website
	<p>Covid Vaccine</p> <ul style="list-style-type: none"> Changes to vaccine schedule regularly updated and available at https://future.nhs.uk/CovidVaccinations/view?objectId=31770448
	<p>Palliative Care/End of Life</p> <ul style="list-style-type: none"> New ReSPECT development group forming to improve quality and reach of ReSPECT forms countywide.
STP/CCG	<p>ICS development</p> <ul style="list-style-type: none"> LMC and PCNA forming General Practice Board to have single voice for General Practice ICS statutory role delayed until July 2022 due to delays to passage of Health and Care Bill
	<p>Planned care</p> <ul style="list-style-type: none"> Expedite comms agreed for practices, to be circulated soon.
	<p>Clinical Pathways</p> <ul style="list-style-type: none"> Multiple pathways developed but not rolled out due to lack of available time to provide clinical training Further pathways for development will require GP input. CCG have agreed GP time for this will be reimbursed to allow for back-fill
	<p>IT/Digital</p> <ul style="list-style-type: none"> The refreshed EPaCCS template for EMIS sites is being completed. Approval pending for the purchase of 12 month access to EMIS EXA under the DSA. From there we will be able to work to share EPaCCS templates for EMIS sites via the Care Portal. One DSA pending. WebV for x-ray requests being piloted in some practices in January and February
	<p>111 First</p> <ul style="list-style-type: none"> This national programme has been of limited benefit as the purpose has been poorly communicated. Patients should not be attending A&E or UTCs without an appointment. Ideally patients should be contacting 111 to get a time to attend UTC/A&E.
	<p>Finance</p> <ul style="list-style-type: none"> Discussions regarding financing of workload transfer have not moved forward.
	<p>Practice resilience</p> <ul style="list-style-type: none"> Task Force <ul style="list-style-type: none"> Funding secured by the LMC. Ongoing discussions with CCG as to format of the task force. OPEL/GPAS <ul style="list-style-type: none"> GPAS rolling out in January 2022. Initial installation complete
	<p>Enhanced services/DCAs</p> <ul style="list-style-type: none"> Leg ulcer, complex wound management, and treatment room services discussed- to be discussed at the February committee meeting.

CQC	<ul style="list-style-type: none"> All GP and urgent care inspections are suspended until further notice. The exception is where there is significant risk that may need to serious harm or death. All Lincolnshire inspectors, except one part time inspector, are temporarily leaving the PMS team to go and carry out inspections of adult social care.
Pharmacy	<p>GP Community Pharmacy Consultation Scheme</p> <ul style="list-style-type: none"> GPCPCS has had poor uptake across Lincolnshire. GPCPCS team attended LMC see above.
Primary/secondary care interface	<p>Contact Compliance Week</p> <ul style="list-style-type: none"> Flow charts shared with hospitals and generally well accepted. Please share with clinical teams in practices and specialists if they breach contract. <div style="display: flex; justify-content: space-around; text-align: center;"> <div data-bbox="555 645 671 763">  Med3 flow chart.pptx </div> <div data-bbox="719 645 922 763">  Investigations flow chart.pptx </div> <div data-bbox="959 645 1098 763">  C2C referrals v3.pptx </div> <div data-bbox="1161 645 1315 763">  Prescribing guideline.pptx </div> </div> <p>LPFT</p> <ul style="list-style-type: none"> Still working on standard referral letter and standard letter from psychiatrists Internal LPFT interface issues also being worked through. <p>LCHS</p> <ul style="list-style-type: none"> Blood tests <ul style="list-style-type: none"> Still working through routes for community teams to have access to their own requested tests, these should not be coming to practices Trainee sessions at UTCs <ul style="list-style-type: none"> Still a shortage of UTC training slots. LCHS deny this but trainees find it next to impossible to book slots. A2A <ul style="list-style-type: none"> Practices should not need to complete A2A forms for non-injectable items but are still being asked to do this. Practices can use SystemOne template for A2A instead of paper form. Working with LCHS to get similar process for EMIS practices. Podiatry <ul style="list-style-type: none"> New podiatry triage process in place so all referrals go via eRS to the EACH and then triaged to the appropriate specialty, including community surgical scheme. This process will apply to patient self-referrals too.
	<p>Private Providers</p> <ul style="list-style-type: none"> BMI very responsive to changing referral and interface Ramsay not responsive so still issues with Boston West and Fitzwilliam. CCG contracts department looking into the issues and whether contractual action is required.
Councils	<p>Coroner/Medical examiner</p> <ul style="list-style-type: none"> Medical examiners will be scrutinising deaths in the community and have asked for practices to volunteer to be the first practices for this to happen. <p>Health Checks</p> <ul style="list-style-type: none"> Health checks not paused, or payment protected. LA awaiting National steer regarding this.
Police	<p>Firearms</p> <ul style="list-style-type: none"> New firearms rules across the whole of England do not change the process in Lincolnshire as other areas now having to emulate what we developed- https://www.lincslmc.co.uk/firearmslicencingdec21

Child protection	<p>Safeguarding funding proposal.</p> <ul style="list-style-type: none"> • CCG have not agreed funding proposal for safeguarding reports. Practices should continue to invoice CCG for time spent to complete reports. <p>Liberty safeguards</p> <ul style="list-style-type: none"> • DOLS being replaced by Liberty Protection Safeguards in April 2022- https://www.gov.uk/government/publications/liberty-protection-safeguards-factsheets/liberty-protection-safeguards-what-they-are • LMC has asked Safeguarding team to provide some online training
Healthwatch	<p>Patient messaging</p> <ul style="list-style-type: none"> • We and CCG have recorded a video for Healthwatch which is designed to educate patients about how best to access GP services- please share with your populations- Digi-Health Webinar - YouTube
Trainees	<p>Training shifts in UTC/OOH</p> <ul style="list-style-type: none"> • GP trainees are experiencing difficulties getting sessions at the urgent treatment centres to do out of hours. There is a concern that they will not fulfil the criteria for the work-based assessment.
	<p>Visas for GPTs</p> <ul style="list-style-type: none"> • This is a hot-topic at NHSEI so hopefully will see more support for GP trainees who require visa at CCT.
LMC Practice Calls/ Visits	<ul style="list-style-type: none"> • LMC continues to make courtesy calls to practices offer support and gather feedback. Many practices have not been available to talk due to pressures in practice however the LMC continues to reach out. • FAQs & weekly updates continue to be well received and feedback about the LMC is generally very positive. • LMC are planning to restart practice visits soon. If a practice would like the LMC to join one of their clinical or team meetings, please contact info@lincslmc.co.uk
Impact Lincs Service	<ul style="list-style-type: none"> • Take-30 is a service available to all practice staff providing support to work through daily challenges. This is a useful resource that practice managers can signpost practice staff to. • Impact Lincs is the LMCs Mentoring & Coaching service also available to all practice staff. • Wellbeing pages available on LMC website.
Lincolnshire GP Society	<ul style="list-style-type: none"> • LMC has started Lincolnshire GP Society. Meetings will be held in three locations across the county and will involve social gathering and education. • Next meeting is due on 24th February 2022