



*"Supporting Lincolnshire's  
general practices to provide  
great care"*

# PRACTICE IN TOUCH

# MAY NEWSLETTER

ISSUE 21 • MAY 2021



## LINCOLNSHIRE LMC NEWSLETTER

BY LINCOLNSHIRE LMC SECRETARIAT

Welcome to our monthly newsletter.

To look at our past newsletters please go to:  
[www.lincslmc.co.uk/newsletters](http://www.lincslmc.co.uk/newsletters)

For more information on the articles published in this  
newsletter, please contact: [info@lincslmc.co.uk](mailto:info@lincslmc.co.uk)

### LINCOLNSHIRE LMC NEWSLETTER

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# UPDATED STANDARD OPERATING PROCEDURE

BY KIERAN SHARROCK

## **UPDATED STANDARD OPERATING PROCEDURE (SOP) TO SUPPORT RESTORATION OF GENERAL PRACTICE SERVICES**

NHSEI have written to practices to inform them of the updated standard operating procedure. This letter advises practices to make two important changes.

Firstly, to have face-to-face appointments available. Surgeries have been doing this throughout the pandemic, however, the letter states that patients should have input into what mode of consultation they receive. Practices should thus continue to triage patients and offer face-to-face appointments if clinically indicated. If a patient wants a face-to-face appointment but it is not clinically indicated there is no contractual requirement for this to be offered.

Secondly, the letter advises that receptions should be open to patients. Again there is no contractual requirement for you to do this, as long as you have a system by which you can assess and prioritise patients. If you feel that the risk of opening your reception area is too great, then you do not have to. You should risk assess whether your staff and patients have adequate immunity through immunisation before allowing free access to your reception areas.

The GP contract is clear, that services should be provided "in the manner determined by the contractor's practice in discussion with the patient", thus you are able to determine what is the best way to provide services in discussion with your patient group.

BMA have written a robust response to the NHSEI letter- <https://www.bma.org.uk/bma-media-centre/gps-let-down-by-tone-deaf-nhs-england-letter-on-face-to-face-appointments-says-bma>



# PERFORMANCE MATTERS: PATIENT SAFETY ALERTS

BY KIERAN SHARROCK

MHRA and other organisations send practices patient safety alerts regarding medications and devices which could cause harm to patients. It is important that practices have a system in place to review these alerts and ensure that relevant team members have sight of these alerts and an action plan is devised to ensure patients are protected from harm.

CQC will check during inspections that practices have system in place to act upon patient safety alerts.

Practices should identify which alerts relate to general practice and ensure that these are shared with relevant clinical teams.

For the full article: **[Lincolnshire LMC: Performance Matters- Patient Safety Alerts \(lincolnlmc.co.uk\)](https://www.lincolnlmc.co.uk/lincolnshire-lmc-performance-matters-patient-safety-alerts)**



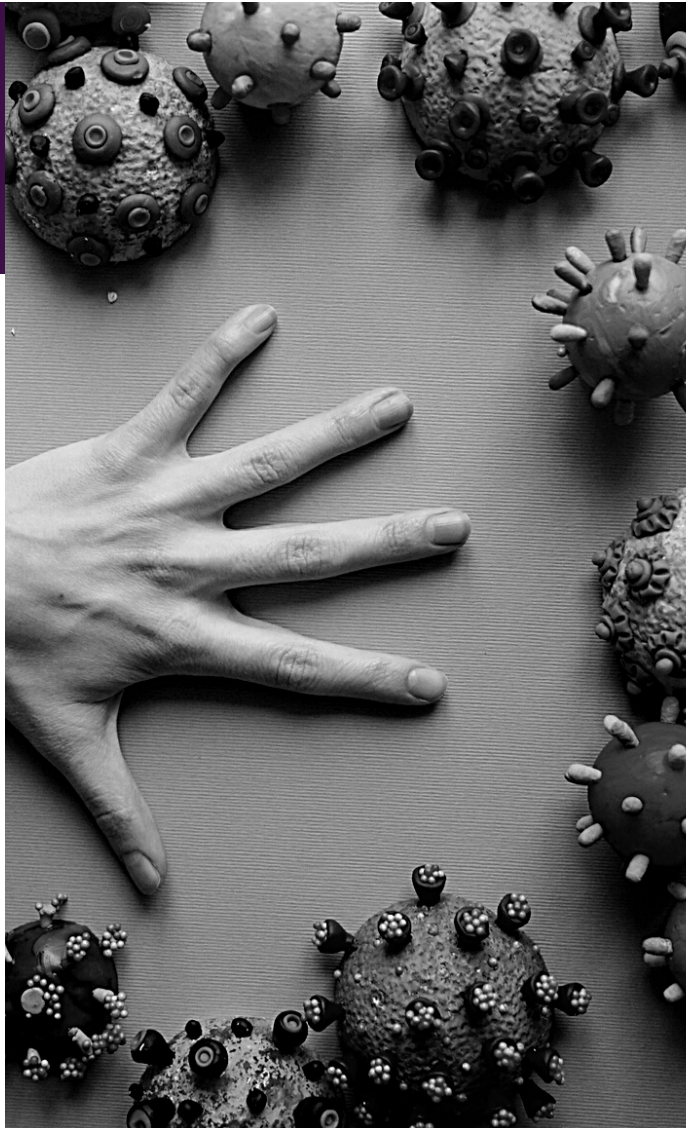
## LINCS POST-COVID REHAB ASSESSMENT SERVICE

BY LUCY DODINGTON-BOYES

A holistic post-covid assessment clinic for patients experiencing longer term health consequences following covid-19 infection. The rehabilitation clinic offers physical, cognitive and psychological assessment and therapy. The clinic is not a diagnostic service and patients will be required to have had full investigation of their symptoms prior to referral.

The service is for patients who are complaining of symptoms 12 weeks after covid-19 infection. This includes patients who had a positive covid-19 test and those clinically diagnosed with covid-19 without a confirmatory test (i.e. early in the first wave). It also includes patients who self-managed symptoms.

For more information go to:  
**[www.lincolnlmc.co.uk/lincspostcovidrehabassessment](https://www.lincolnlmc.co.uk/lincspostcovidrehabassessment)**



# DPN FOR GDPR

BY KATE PILTON

NHS Digital has issued a DPN (data provision notice) as part of the development of GDPR (GP data for planning and research). This is a planned replacement for the GPES (GP extraction service) to collect data for planning and research from general practices in England.

It is a legal obligation to comply with the DPN as a result of a new direction from the secretary of state for health and social care as part of the Health and Care Act 2012. Once fully established, this new collection will replace multiple other data collections from general practices.

Click [here](#) to see what your practice must do to comply & access useful supporting documents.

For the full article please go to:  
[www.lincslmc.co.uk/dpnforgdpr](http://www.lincslmc.co.uk/dpnforgdpr)



## EU SETTLED STATUS WEBINAR

BY KATE PILTON

The Cavendish Coalition and the Home Office will be holding a webinar on Ensuring the settled status and right to work of social care and NHS staff on Wednesday 26 May, 12-1pm.

Designed for recruitment leads and HR, you will hear best practice from social care and NHS organisations, in addition to a question-and-answer session.

This will be relevant for employers of EU nationals, including GP. The webinar is free to join and if you wish to attend, [please sign up here](#)



# CQC'S REVIEW OF 'DO NOT ATTEMPT CARDIOPULMONARY RESUSCITATION'

BY LUCY DODINGTON - BOYES

At the beginning of the pandemic there were concerns that decisions were being made without involving people or their families, and were being applied to groups of people, rather than taking into account each person's individual circumstances. The CQC was commissioned to produce a report looking at DNACPR decisions during the Covid-19 pandemic. The full report can be found [here](#).

The CQC review did not find that there had been a national blanket approach to DNACPR, there was 'undoubtedly confusion at the outset of the pandemic and a sense that some providers felt under pressure to ensure DNACPR decisions were in place'.

CQC findings show there are several areas of improvement.

For more information on the areas of improvement, please go to: [www.lincolnmc.co.uk/cqcreviewdnacpr](http://www.lincolnmc.co.uk/cqcreviewdnacpr)



## ONLINE ACCESS FOR PATIENTS AT WEEKENDS & IN THE EVENING

BY KATE PILTON

There is no requirement to provide patients with access to online services at the weekend or in the evening when the practice is closed.

Before the pandemic, as part of the 2019 GP contract deal (paragraph 5.10 (i)) GPC England agreed that it would eventually become contractual for practices to offer online consultations during core hours. This agreement has not yet been added to the contract regulations, so is not currently a contractual requirement. It is therefore for practices to determine how best they use online consultation systems, including what hours they are available, and they should try to use them in such a way that helps with triage and workload management, enabling the delivery of a safer and more accessible service to all their patients.

# NEW PATIENT REGISTRATIONS IDENTITY CHECKS

BY KATE PILTON

When applying to become a patient there is no regulatory requirement to prove identity, address, immigration status or the provision of an NHS number in order to register. There is however no contractual requirement to request this, and nor is establishing an individual's identity the role of general practice. As there is no requirement under the regulations to produce identity or residence information, the patient **MUST** be registered on application unless the practice has reasonable grounds to decline.

Further information at [Lincolnshire LMC: New Patient Registrations \(lincolnlmc.co.uk\)](https://www.lincolnlmc.co.uk/new-patient-registrations)



**parkrun**

## PARKRUN RELAUNCH

BY ROSA WYLDEMAN

We are delighted that, parkrun is planning to relaunch across the country soon with a proposed relaunch date of 26th June 2021. This will be an exciting opportunity for all practices/ PCNs across Lincolnshire to engage with over the summer months going forward!

Due to the pandemic, parkrun ([www.parkrun.org.uk](https://www.parkrun.org.uk)) which has been in the community since 2004, was temporarily halted. Parkrun is a free, weekly, community-led event for everyone to engage in where people can walk, jog, run, pushchair, take dogs (subject to events) and wheelchair 5km and volunteer.

For more information go to: [www.lincolnlmc.co.uk/news](https://www.lincolnlmc.co.uk/news)





# THE CAMERON FUND: FINANCIAL WELLBEING

BY ROSA WYLDEMAN

The Cameron Fund is a charity that has been supporting doctors, and their dependent families, since 1970 and is well aware of the money problems that affect the GPs who ask for help. As well as offering grants and loans to those who find themselves in financial crisis, one of the main objects of the Cameron Fund is the prevention of hardship.

They have recently published "10 Top Tips for Financial Wellbeing" written by Money Advisor, Jeff Brown of Adviceworks to provide practical tips on everyday money management to newly qualified GPs.

Their recent press release and 10 tips booklet can be found at: [www.lincolnmcs.co.uk/thecameronfundfinancialwellbeing](http://www.lincolnmcs.co.uk/thecameronfundfinancialwellbeing).

Or for more information go to [The Cameron Fund website](#)



# LINCOLNSHIRE TRAINING HUB: GP TO GP MENTORING PROGRAMME

BY POLLY BEGUM

Lincolnshire Training Hub is setting up a GP to GP mentoring programme for junior GPs working in Lincolnshire. The programme aims to help GPs embed into the local primary care team, build networks and support them to reach their goals. If you are a GP interested in being mentored by an experienced GP then please complete this short 3 question survey to help us tailor the service to your needs.

Please note this service is different to the Impact Lincs mentoring service offered to all Lincolnshire practice staff by the LMC. For more information about the Training Hub service, please contact [pollybegumenhs.net](mailto:pollybegumenhs.net)



LINCOLNSHIRE  
TRAINING HUB  
Primary Care Education





# VACANCIES IN LINCOLNSHIRE GENERAL PRACTICE

To view each listing please click on the vacancy titles.

**Advanced Nurse Practitioner, Harrowby Lane Surgery.**

Contact - [karen.brewster@nhs.net](mailto:karen.brewster@nhs.net) - 01476 579494

**Advanced Nurse Practitioner, Woodhall Spa New Surgery.**

Contact - [tessa.clark@nhs.net](mailto:tessa.clark@nhs.net) - 01526 353888

**Care Co-ordinator, Vale Medical Group**

Contact - [julie.jaggard@GP-C82016.nhs.uk](mailto:julie.jaggard@GP-C82016.nhs.uk)

**Clinical Pharmacist, Vale Medical Group**

Contact - [julie.jaggard@GP-C82016.nhs.uk](mailto:julie.jaggard@GP-C82016.nhs.uk)

**Medical Receptionist, Long Bennington Medical Centre**

Contact - [karen.turner17@nhs.net](mailto:karen.turner17@nhs.net) - 01400 281220

**Part Time salaried GP, Abbeyview Surgery.**

Contact - [fleurengland@nhs.net](mailto:fleurengland@nhs.net) - 01733 210254

**Practice Nurse, Vale Medical Group**

Contact - [julie.jaggard@GP-C82016.nhs.uk](mailto:julie.jaggard@GP-C82016.nhs.uk)

**Practice Nurse x 2 positions, Market Cross Surgery.**

Contact - [louise.allen@nhs.net](mailto:louise.allen@nhs.net) - 01476 552904

**Receptionist Supervisor, Vale Medical Group**

Contact - [julie.jaggard@GP-C82016.nhs.uk](mailto:julie.jaggard@GP-C82016.nhs.uk)

**Salaried GP, St John's Medical Centre**

Contact - [lauren.fern@nhs.net](mailto:lauren.fern@nhs.net) - 01476 858820

**Salaried GP, Richmond Medical Centre**

Contact - [S.Hardie4@nhs.net](mailto:S.Hardie4@nhs.net) - 01522 708739

**Salaried GP. view to partnership, Merton Lodge Surgery.**

Contact - [ianatkinson1@nhs.net](mailto:ianatkinson1@nhs.net) - 01507 309094

All vacancies can be found at: [www.lincsImc.co.uk/jobs](http://www.lincsImc.co.uk/jobs)





## DEVELOPMENT CENTRE

A variety of educational courses and events are available to book via our website. If you work in a Lincolnshire General Practice, you count as an LMC Member and will be able to access LMC courses.

In addition to our live events, there is a wide range of educational webinars available to watch on the LMC website covering both clinical and non-clinical topics, go to: [www.lincs1mc.co.uk/educationalwebinars](http://www.lincs1mc.co.uk/educationalwebinars). This is a great opportunity to complete CPD at your convenience without needing to take a lot of time out of your day.

Our regular Lincolnshire LMC hot topics podcast is also available to listen to, for our full library of content [\*\*CLICK HERE\*\*](#)



## take-30

AND LET'S TALK



## OUR SERVICES

IMPACT LINC

[www.lincs1mc.co.uk/impactlines](http://www.lincs1mc.co.uk/impactlines)

### **Mentoring & Coaching Service:**

Mentoring & coaching can benefit you and your organisation in many ways.

Our trained mentors can support you to make positive steps forward in your career and personal life. Mentoring sessions can take place at a time & place to suit you.

### **Take-30**

This service aimed at providing confidential peer support for busy GP's, Practice Managers, Nurses & all other Practice Staff Members as they work through everyday challenges.

This service is available free of charge for all Lincolnshire General Practice Staff between 10am & 4pm for initial contact, Monday to Friday.