



## LINCOLNSHIRE LMC NEWSLETTER

BY LINCOLNSHIRE LMC SECRETARIAT

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### LINCOLNSHIRE LMC NEWSLETTER

## TABLE OF CONTENTS

[Staff training for people  
with a learning disability  
or autism & GPAD P. 2](#)

[Practice Options before 1  
Nov - Access to GP-held  
patient records • P. 3](#)

[Community Medical  
Examiner Pilot • P. 4](#)

[Cancer care review guidance  
and templates & St Barnabas  
e-mail address • P. 5](#)

[Safe working limits • P. 6](#)

[PCN DES opt out window &  
Proposed repeal of the  
IR35 tax reforms • P. 7](#)

[Practice Manager  
Conference 2022 • P. 8](#)

[General Practice Appointment  
Infographics • P. 9](#)

[Lincs LMC GP and ANP  
Conference & Useful Links  
• P. 10](#)

[Vacancies • P. 11](#)

[GP Society 03/11/22 &  
Take-30 • P. 12](#)

# STAFF TRAINING FOR PEOPLE WITH A LEARNING DISABILITY OR AUTISM



From 1 July 2022, all registered health and social care providers must ensure that their staff receive training in learning disability and autism.

This will include how to interact appropriately with autistic people and people who have a learning disability. This should be at a level appropriate to their role.

This requirement applies to all services and settings, as well as all health and care staff who may have contact with people with a learning disability and autistic people, including people not directly using their service.

CQC have published information on their website, explaining how this requirement affects your service. This includes information about the approach they will take, what they will look at when assessing your service, as well as actions we may take if there is evidence of poor care or treatment.

The full CQC article and Oliver McGowan articles are available for further information.

Article by Nick Turner, Practice Support Officer, Lincolnshire LMC.

## GENERAL PRACTICE APPOINTMENT DATA



We understand from local conversations with the ICB that GPAD data will be made available to patients from November 2022. Therefore, you may wish to ensure that all clinical contacts within your practice are being recorded and that the correct appointment slot mapping is applied to them.

Further details can be found at [PowerPoint Presentation \(england.nhs.uk\)](https://www.england.nhs.uk/powerpoint-presentation/)

An LMC GPAD webinar is also available to view at <https://vimeo.com/737527400>

If you or your practice require further assistance, please contact the LMC Office and we will be happy to support you either via Teams or a practice visit if needed.

Article by Kate Pilton, Chief Operating Officer, Lincolnshire LMC.

# PRACTICE OPTIONS BEFORE 1 NOV – ACCESS TO GP-HELD PATIENT RECORDS



Ahead of the planned 1 November switch on of prospective record access for patients, GPC England has published [guidance](#) setting out its position and informing practices of their options.

The RCGP have also issued this [statement](#).

## Contractual Requirements

Practices should be aware of their contractual requirements regarding offering online access to medical records. The Contract does not state that this needs to be universally activated for all patients which is the current NHS England proposal. The requirement of the Contract is to offer access to patients and enable this for those who accept the offer. The specific requirements are set out in section 23 of the 2020 Contract variation notice.

## Working towards automatic access

You need to be working towards providing prospective access to records for all patients. For example, agreeing a practice implementation plan which references staff training and a process for identifying and reviewing the records of all patients whose notes may contain sensitive or harmful information. This written plan would then be available to support any challenges you may receive regarding why you have not enabled universal patient access to records. You may wish to include the NHS Transformation data protection impact assessment template in your plans, which can be found on this page.

## Readiness for automatic access

If you are not ready to give automatic access from 1 November you should contact your clinical system provider to say you do not want access turned on for all patients in the event they are planning to do this. You have the right to instruct them to do this as the 'data controller' for the patient records. You can then continue to give patients access on a case-by-case basis as they request it, following the completion of any redactions etc. There is a template letter from the BMA to assist with this. The BMA guidance also lists other options you may wish to consider.



Article by Kate Pilton,  
Chief Operating Officer,  
Lincolnshire LMC.

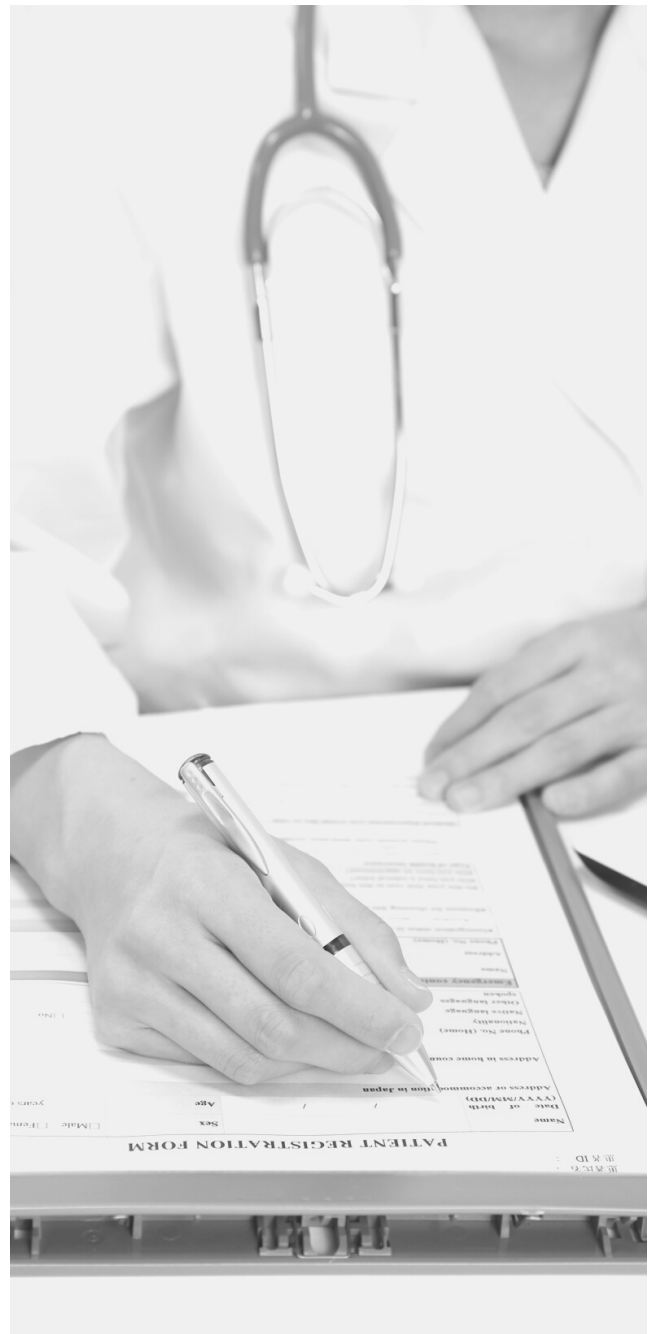
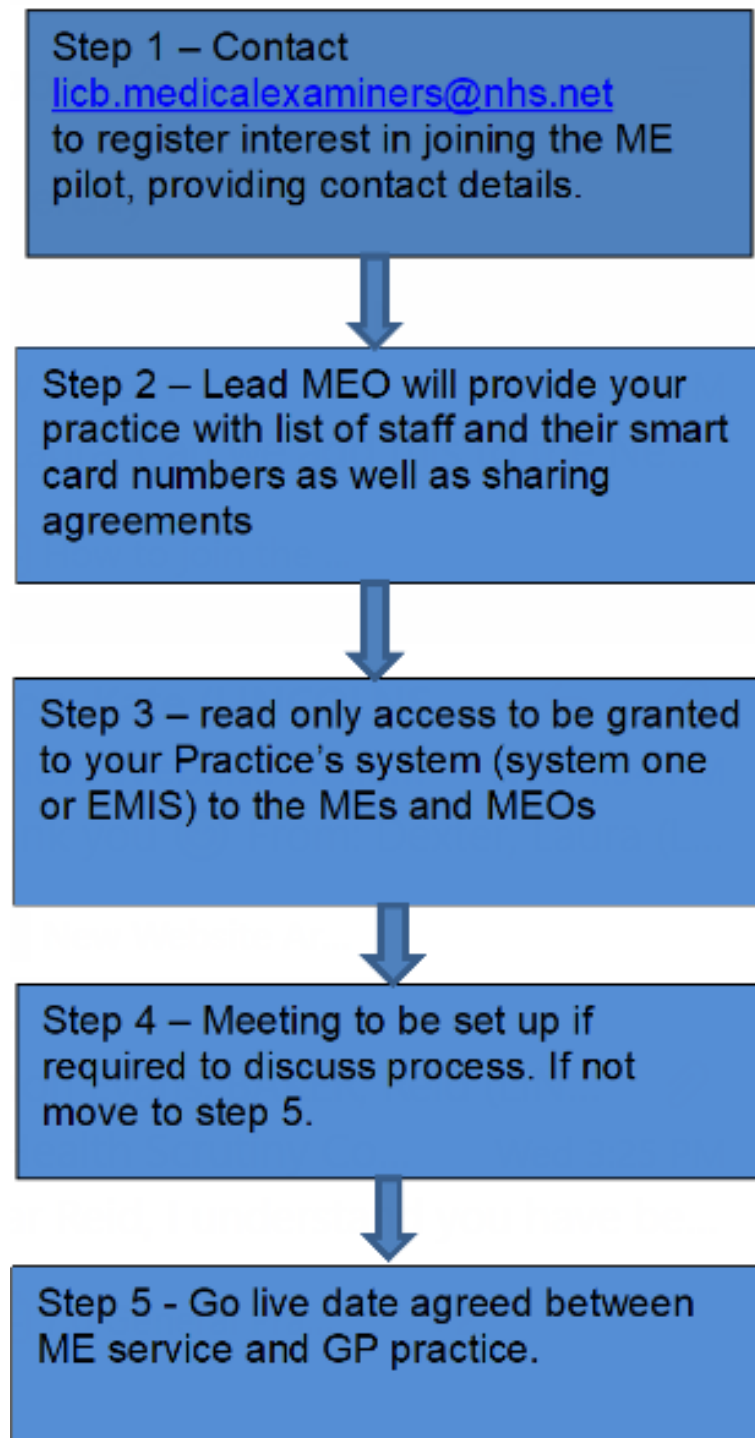
Patient access to records is a constantly changing topic and we will send further updates when information becomes available, which may potentially supersede the information above. The deadline for automatic records access has moved several times before and therefore may move again.



# COMMUNITY MEDICAL EXAMINER PILOT

Our article last month [highlighted the option to sign up to be a pilot practice for the scheme: www.lincolnmc.co.uk/communitymedicalexaminervoluntarypilot](http://www.lincolnmc.co.uk/communitymedicalexaminervoluntarypilot)

To add to this, the Community Medical Examiner team have created this useful flow chart of the steps involved in signing up and activating the service for practices who may be keen to do so.



Newsletter Article by Dr Reid Baker,  
Medical Director, Lincolnshire LMC.

# CANCER CARE REVIEW GUIDANCE AND TEMPLATES

Support of patients with cancer is an important part of the work we do in general practice.

The Lincolnshire system has developed a range of guidance and templates that practices may wish to adapt and use to arrange and carry out cancer care reviews for their patients.

The aim of the guidance is to aid practices in offering effective cancer care reviews to help support of their patients.

Please find the attached information on this:  
[Lincs CCR Protocol doc Final version - USE.pdf](#)

Documentation written by Cath Kounta and Sarah-Jane Savage  
Cancer project managers at Lincolnshire ICB.



**Lincolnshire**  
Integrated Care Board



Newsletter Article by Dr Reid Baker,  
Medical Director, Lincolnshire LMC.

## ST BARNABAS E-MAIL ADDRESS ACCREDITATION AND RECORD SHARING

St Barnabas has recently had their e-mail addresses (@StbarnabasHospice.co.uk) formally accredited by NHS Digital. Therefore, they are no longer using NHS.NET e-mail addresses.

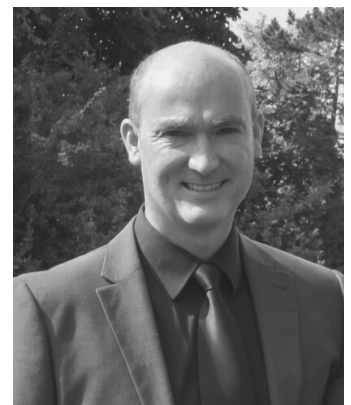
In addition, St Barnabas are requesting GP practices who are referring patients to St Barnabas to open the SystmOne share at the time of the referral. If this is not done, it takes time for them to get in touch with the practice to ask for the share to be open.

If you have any queries about the above, please contact Cassie Scullion, Data Protection Officer using the contact details below:

Tel. 01522 511566

Mob. 07483105244

Email. [cassie.scullion@StbarnabasHospice.co.uk](mailto:cassie.scullion@StbarnabasHospice.co.uk)



Article by Nick Turner,  
Practice Support Officer, Lincolnshire LMC.

## The BMA has recently issued the following statement to practices:

"General practice continues to face overwhelming pressures, with unmanageable workloads, coupled with a rapidly shrinking and exhausted workforce. The COVID-19 pandemic has generated a vast backlog of care, which is so far largely unmeasured and unrecognised in general practice, exerting greater pressure on a system already at breaking point.

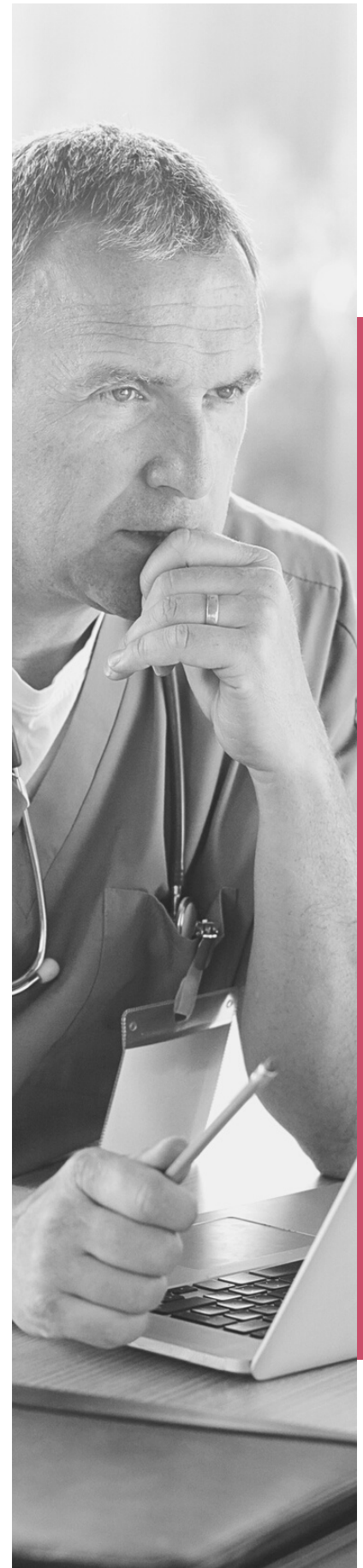
The pressures practices are under are evident from the most recent GP appointment data which shows that in August, practices in England delivered a staggering 3 million more appointments than in the same month in 2019, meaning we are now managing the levels of demand used to see in a pre-pandemic winter in the middle of summer, fighting an uphill battle to meet patients' needs, with fewer GPs.

It is therefore disappointing to see the announcement by the shadow health secretary last week demanding that GPs provide face-to-face appointments for every patient who wants them, making divisive headline-grabbing promises that are not grounded in reality suggesting the existing workforce are somehow not trying hard enough.

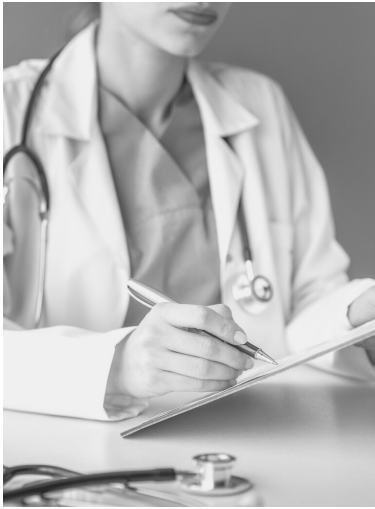
The present crisis is so acute that we now recommend practices take urgent action to preserve patient care and their own wellbeing, and have updated our guidance on [Safe working in general practice](#), which is designed to enable practices to make decisions as to how to prioritise care, and deprioritise certain aspects of their day to day activity, within the confines of the GMS contract. As part of this guidance, we strongly recommend practices take immediate measures to move to 15 minute appointments, move towards capping consultation numbers to a safe number per day – safe for clinicians and safe for patients. Excess demand beyond these levels should be directed to NHS 111, extended access hubs, or other providers.

Changing the way we work would allow practices to devote their resources to those patients and problems that general practice is uniquely positioned to help, and those with the greatest need, and not simply as a provider of last resort for other parts of the NHS and social care. Practice might also want to read our guidance on [How to improve the safety of your service and wellbeing of your workforce](#), setting out safe limits of the numbers of patient contacts per day, and what is considered 'essential services' under the GMS contract."

Article written by the BMA



# PCN DES OPT OUT WINDOW



As practices may be aware, at the end of September NHS England published a letter outlining support for practices and PCNs.

This includes changes to the ARRS (including changes to reimbursement rates to reflect the Agenda for Change pay award and the introduction of 'GP Assistants' and 'PCN Digital Leads'), removal/postponement of some IIF indicators, and a new PCN 'capacity and access support payment', funded from the reduced IIF indicators.



As these changes have been introduced by NHSE in-year, an opt-out window for the PCN DES has been triggered. Within this opt-out window, practices can choose to opt-out of the DES without risking a breach of contract. The BMA have developed this guidance as a primer to support practices that are considering opting out of the DES.

We would advise practices to read the guidance and consult with their staff and fellow PCN members as to whether to utilise the window to leave their PCN. If practices choose to stay in their PCN, the next opt-out window is expected to be April 2023.

Articles by Kate Pilton,  
Chief Operating Officer,  
Lincolnshire LMC.

## PROPOSED REPEAL OF THE IR35 TAX REFORMS

As part of the recent 'mini-budget' the government announced that it intends to repeal the 2017 and 2021 IR35 reforms of the IR35 off-payroll working rule.

The changes are expected to come into force from April 2023 and, once confirmed, the LMC will produce further guidance.



Article by Kate Pilton, Chief Operating Officer, Lincolnshire LMC.



# PRACTICE MANAGER'S CONFERENCE 2022

This year's practice manager conference came and went with a bang! After such a long and challenging couple of years, it provided delegates with an invaluable face to face opportunity for learning, sharing experiences and networking with colleagues from across the county.

Delegates were offered a wide range of informative topics ensuring there was something for everyone. We would like to thank all our speakers for making the event so worthwhile and all our sponsors for making the event possible.

To read the full article please go to: [www.lincolnslmc.co.uk/practicemanagerconference2022](http://www.lincolnslmc.co.uk/practicemanagerconference2022)



Photos & Article by Rosa Wyldeman, Operations Officer, Lincolnshire LMC



# LINCOLNSHIRE GENERAL PRACTICE APPOINTMENT INFOGRAPHICS

## Appointments in Lincolnshire General Practice September 2022



hw|lincs healthwatch  
Proud to deliver... Lincolnshire

Source of data: NHS Digital

lincolnshire lmc

Using the information provided by NHS digital we have created infographics detailing how many appointments were made each month by Lincolnshire General Practices, how many were face-to-face and how many were within 24 hours of contact.

These can be shared via your practice's social media.  
All of our general practice infographics can be found here:  
[www.lincslmc.co.uk/generalpracticeinfographics](http://www.lincslmc.co.uk/generalpracticeinfographics)

In addition to the Appointments infographics, we also create useful infographics with information to help your patients care for themselves at home and inform patients of key services.

### Do you have an idea for a useful infographic?

If you would like us to create an infographic that will be helpful for Lincolnshire general practices to share with their patients, please email us at [laura.dexter1@nhs.net](mailto:laura.dexter1@nhs.net) or [info@lincslmc.co.uk](mailto:info@lincslmc.co.uk)



Appointment infographic created  
by Laura Dexter, Lincolnshire LMC.

# LINCOLNSHIRE LMC GP & ANP CONFERENCE

Managing Workload & Supporting Colleagues



**BOOK  
NOW!**

## USEFUL LINKS

### Training resources:

- [Lincolnshire Training Hub](#)
- [E-Learning for Health \(e-LfH\) Programmes](#)
- [NB Medical Education](#)
- [GP Forum CPD Opportunities](#)

### Resources:

- [We are with you](#)

### Networking:

- [Lincoln Medical Society](#)

### Newsletters:

- [Sessional GPs e-newsletter](#)
- [GP Weekly Bulletin \(England\)](#)
- [GP Trainee Newsletter](#)
- [Practice Manager Association News](#)
- [The Cameron Fund newsletter Autumn 22](#)

### Buying Group:

- [Latest LMC Buying Group Update](#)



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# VACANCIES IN LINCOLNSHIRE GENERAL PRACTICE

To view each listing please click on the vacancy titles.

[Advanced Nurse Practitioner – The Welby group](#)

[Advanced Nurse Practitioner – Kirton Medical Centre](#)

[Deputy Practice Manager – Birchwood Medical Practice](#)

[Dispenser \(NVQ Level 2/3\) – Caistor Health Centre](#)

[General Practitioner \(Partner\) – Kirton Medical Centre](#)

[GP Partner – The Woodland Medical Practice](#)

[Medical Secretary – Birchwood Medical Practice](#)

[Medical Secretary / Administrator – The New Springwells Practice](#)

[Practice Manager – Birchwood Medical Practice](#)

[Practice Nurse – Gosberton Medical Centre](#)

[Salaried GP – Lindum Medical Practice](#)

If you would like your job listing advertised on our website, please send the advert to [laura.dexter1@nhs.net](mailto:laura.dexter1@nhs.net).

Your advert should only be one A4 page and should include:

- Job title
- Location
- Practice logo or image
- Short overview of the role or the practice.
- Salary and any benefits
- Contact information & link to your practice's website
- Closing date of job listing

Your advert should preferably be sent to us as a PDF format.

Alternatively, you can submit your job listing here: [Create Listing](#).

Note: this will have to be approved by a Lincolnshire LMC administrator

All vacancies on the Lincolnshire LMC website can be found at: [www.lincsllmc.co.uk/jobs](http://www.lincsllmc.co.uk/jobs)



Last chance to book! Book here: [Lincolnshire LMC GP Society 03/11/2022 \(lincslmc.co.uk\)](https://lincslmc.co.uk)

LINCOLNSHIRE LMC GP SOCIETY 03/11/22

## As a GP, what would encourage you to stay in the profession longer?

Answer this at the next Lincolnshire GP society meeting with Dr Saqib Anwar where he will discuss portfolio careers, career opportunities for GPs, specialist interests.

Dinner and refreshments provided.

lincolnshire  
lmc

## TAKE-30 SERVICE

### Feeling Frazzled?



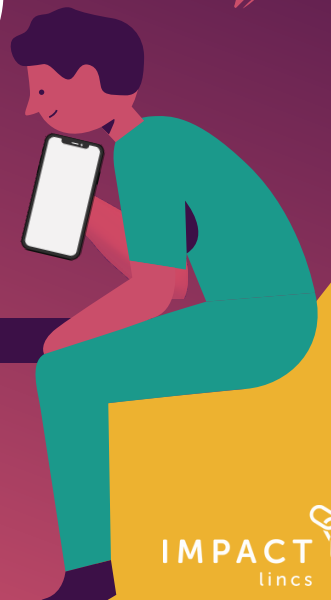
[www.lincslmc.co.uk/wellbeing](https://www.lincslmc.co.uk/wellbeing)

Our Take-30 phone support service is available for all Lincolnshire practice staff between 10am and 4pm, weekdays.

This is a great opportunity to talk through daily challenges with someone that understands what it is like working in a practice.

Don't bottle things up, offload! Take-30 and let's talk things through in a safe, supportive environment.

take-30  
AND LET'S TALK



[info@lincslmc.co.uk](mailto:info@lincslmc.co.uk)



01522 576659

IMPACT  
lincs