



*"Supporting Lincolnshire's
general practices to provide
great care"*

PRACTICE IN TOUCH

JULY NEWSLETTER

ISSUE 23 • JULY 2021



LINCOLNSHIRE LMC NEWSLETTER

BY LINCOLNSHIRE LMC SECRETARIAT

Welcome to our monthly newsletter.

To look at our past newsletters please go to:

www.lincslmc.co.uk/newsletters

For more information on the articles published in this newsletter, please contact: **info@lincslmc.co.uk**

LINCOLNSHIRE LMC NEWSLETTER

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ONWARD REFERRAL FROM EMERGENCY DEPARTMENTS

BY KIERAN SHARROCK

Emergency Departments do not have the ability to safely make or follow-up onward referrals.

It has been agreed though that patients seen in ULHT EDs who require urgent assessment, but do not require admission, will be referred on by the ED clinician. This ensures that patients do not have delayed onward referral. This applies to patients who require 2WW suspected cancer referral, Rapid Access Chest Pain Clinic referral, and stroke or TIA referral.

Patients who have been seen and assessed by a specialist team in ED and require their follow up or onward referral, the specialist team should arrange this. This includes further assessment by cardiac team when seen by a cardiac specialist nurse, or onward referral for spinal assessment when the patient has been seen by orthopaedics.

If the patient may require further assessment but this is not urgent, and the patient has not been seen by a specialist team, the ED clinician will ask for the GP to review the patient to agree further management options, including possible onward referral. The ED team will ask the patient to contact their GP practice to arrange a discussion regarding ongoing management.

If you receive letters from ED and you believe that onward referral should have been made by the ED team, please put the patient's care first and ensure that they have the appropriate onward referral. Once this has been arranged please send an anonymised copy of the correspondence to the LMC and we will be able to liaise with the ED clinical lead to improve the referral pathways.

Link to this article on our website: [**Lincolnshire LMC:
Onward referral from Emergency Departments**](#)

MEDICAL EXAMINER ROLE IN THE COMMUNITY

BY KIERAN SHARROCK

Medical examiners are senior doctors who scrutinise the cause of death of individuals to support learning and improve registration of death processes. MEs have been scrutinising deaths in hospitals for some time, and this role will soon be rolled out to all deaths in the community too. This will create some extra work for GPs and practices. The LMC is working with the CCG and local medical examiners to try to reduce the workload burden.

For more information read the full article on our website under the news section: [Lincolnshire LMC: News](#)



SOP FOR PRACTICES FROM 19TH JULY 2021

BY KIERAN SHARROCK

Standard Operating Procedure (SOP) for practices from 19th July 2021

On 19th July 2021 NHSEI wrote to practices explaining their expectations of practices from 19th July onwards. In summary this letter says

- Infection Prevention and Control- practices should continue to follow PHE guidance, including maintaining social distancing and face covering deployment
- Service delivery- practices should offer a blended approach of face-to-face and remote consultation with digital triage
- Suspended services- most services provided by practices are reinstated but:
 - Friends and Family Test remains suspended
 - Consent requirement for eRD remains suspended
 - 111 appointment requirement remains at one slot per 500 patients per day (locally reduced to 1:1000)
 - DSQS DRUM can be completed remotely

Previous SOP "General practice in the context of coronavirus" no longer applies.

INTRODUCTION OF WEBV FOR RADIOLOGY REQUESTS

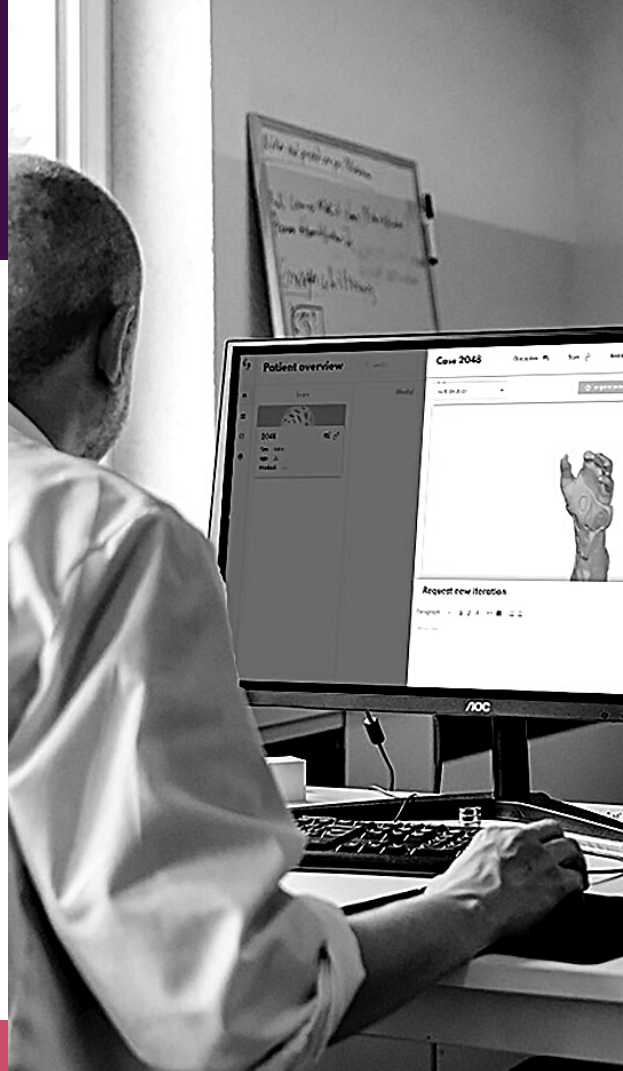
BY KIERAN SHARROCK

Lincolnshire CCG will soon be introducing a new software application for GP practices to request radiology tests. Practices need to sign up all their clinicians to be able to use this software application.

This software application, WebV, is currently used by both ULHT and NLAG to request radiology tests, blood tests, and record physiological readings when patients are in hospital.

Further details will follow regarding timeframes for the switch to this new system. The CCG will also provide guidance how to use WebV.

For the full article, please go to: [Lincolnshire LMC: News](#)



NATIONAL WORKFORCE REPORTING SERVICE

BY ROSA WYLDEMAN

What do I need to do before the first collection on 31st July?

The aim of this new service is to make the task as simple and efficient as possible to help minimise the burden placed upon practices and primary care networks (PCNs). Before the first collection on 31st July, practices will need to:

- 1) Check that the person responsible for filling in the NWRS has registered for the new service via the **Strategic Data Collection Service (SDCS)**. If you are already registered, you do not need to register again but you will need to **sign in** before 31st July to check that your login details are still valid.
- 2) Make sure your organisation/s information is correct.

To find more information and to access useful 'how-to' videos go to the **NWRS support page**

VACCINES AND UNDOCUMENTED MIGRANTS

BY ROSA WYLDEMAN

Recent research conducted by the Bureau of Investigative Journalism about access to Covid vaccines for those who are not registered with a GP practice, showed that many practices refuse to register patients who cannot provide an address, proof of ID, or immigration status. GP surgeries are required to register all patients, (if their list is open to new patients).

There is a useful resource called the Safe Surgeries toolkit which was developed by Doctors of the World, (DOTW) which aims to help practices understand all the relevant guidance and sets out recommendations that practices can adopt to reassure patients that they will not be turned away and that the practice is inclusive.

FREE training is available to clinical and non-clinical staff that aims to improve awareness and enables staff to better advocate for their patients.

[Click here](#) to view the full article.



IMMUNISATION AND FLU UPDATES 2021

BY ROSA WYLDEMAN

Lincolnshire LMC is offering one place per practice for the immunisation and flu update 2021. If your practice has not yet booked a place please contact rosa.wyldeman@nhs.net

Other immunisers within your team will be able to complete their mandatory update for free via the e-LfH Hub where there are courses covering [immunisation](#) and [flu immunisation](#). Health Education England e-Learning for Healthcare (HEE e-LfH) has worked with Public Health England (PHE) to update the Flu Immunisation e-learning programme to ensure it is up to date for the 2021/22 flu season.



ACTIVE BYSTANDER TRAINING

BY LUCY DODINGTON-BOYES

Racism, harassment and bullying behaviours are unacceptable and deeply corrosive to society. These behaviours are profoundly harmful to individuals and organisations, often resulting in stress and mental health problems. Knowing when and how to stand up to these behaviours in the workplace is challenging but important, particularly when certain attitudes have become normalised over time. It is essential that every individual is equipped with the skills to know how to speak up in these situations.

Lincolnshire LMC is hosting a training event to equip individuals who find themselves as a bystander to unacceptable behaviour. You will learn how to recognise harmful behaviour and how to respond in a way that positively influences the outcome. Please discuss this within your practice teams and book on to one of the sessions available.

To book please go to: www.lincolnlmc.co.uk/events



USEFUL LINKS

BY LINCOLNSHIRE LMC

Training resources:

- [Lincolnshire Training Hub](#)
- [E-Learning for Health \(e-LfH\) Programmes](#)
- [NB Medical Education](#)
- [GP Forum CPD Opportunities](#)

Networking:

- [Lincoln Medical Society](#)

Newsletters:

- [Sessional GPs e-newsletter](#)
- [GP Weekly Bulletin \(England\)](#)
- [GP Trainee Newsletter](#)
- [Practice Manager Association News](#)
- [One you Lincolnshire Newsletter](#)

Buying Group:

- [Latest LMC Buying Group Update](#)





VACANCIES IN LINCOLNSHIRE GENERAL PRACTICE

To view each listing please click on the vacancy titles.

Advanced Nurse Practitioner, New Coningsby Surgery.

Contact - dbent@nhs.net - Amanda.bell15@nhs.net

Practice Nurse, Willingham Surgery, Willingham by Stow.

Contact - ian.hammerton@nhs.net

Advanced Nurse Practitioner, The Sidings Medical Practice

Contact - Donna.Proctor@nhs.net - 01205 362173

Finance Officer, The Deepings Practice, Market Deeping

Contact - tracy.bartle1@nhs.net - 01778 579016

Nurse Practitioner, Bassingham Surgery, Bassingham

Contact - juliet.brewer@nhs.net - 01522 788250

Practice Nurse, Moulton Medical Centre, Moulton, Spalding.

Contact - t.zeferino@nhs.net - 01406 370265

Practice Nurse (x2 positions), The Deepings Practice

Contact - kellie.spriggs@nhs.net - 01778 579000

Qualified Dispenser, Bassingham Surgery, Bassingham.

Contact - juliet.brewer@nhs.net

Receptionist x2, The Glebe Practice, Saxilby, Lincolnshire

Contact - saxilby.glebe@nhs.net - 01522 305298

Salaried GP, The Deepings Practice, Peterborough

Contact - kellie.spriggs@nhs.net - 01778 579011

Salaried GP 'with a view' - Lakeside Healthcare at Bourne

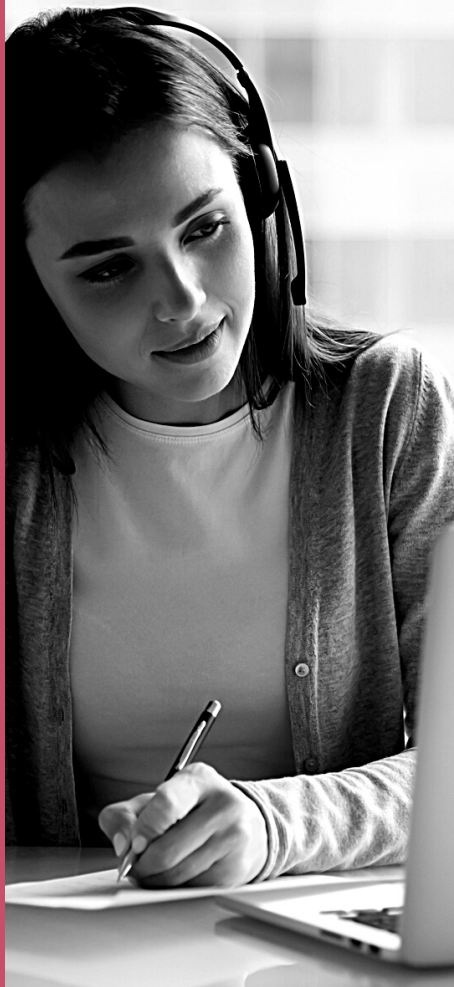
Contact - traceymason@nhs.net - 01778 393399

Salaried GP 'with a view', Greyfriars Surgery, Boston

Contact - karen.young10@nhs.net - 01205 319850

If you would like a job listing posted to our website and promoted in this newsletter, please email your job advert and contact details to laura.dexter1@nhs.net

All vacancies can be found at: www.lincsImc.co.uk/jobs



You can book onto any of our training or events through:

www.lincs1mc.co.uk/events

Below are our upcoming events, to book onto these events please click the links below:

Available Now:

- [Active bystander Training. Thursday 16/09/2021](#)
- [An evening with consultant psychiatrist, 10-minute CBT. 16/09/2021](#)
- [Time Management - Wednesday 04/08/2021.](#)
- [Shingles & nasal flu - Tuesday 07/09/2021.](#)
- [LMC and PCN - what is it all about? Wednesday 08/09/2021.](#)

If the course you want to attend is fully booked you can still click 'book now' to be added to the waiting list.

Coming Soon:

- Introduction to cervical sample taking - bookings to open in August!
- Introductory travel health training
- Introductory contraceptive training

Let us know if you require training that is not available elsewhere, we keep track of training needs in Lincolnshire and may be able to help you find a course.

IMPACT
lincs
take-30
AND LET'S TALK



OUR SERVICES

www.lincs1mc.co.uk/impactlincs

Mentoring & Coaching Service:

Mentoring & coaching can benefit you and your organisation in many ways.

Our trained mentors can support you to make positive steps forward in your career and personal life. Mentoring sessions can take place at a time & place to suit you.

Take-30

This service aimed at providing confidential peer support for busy GP's, Practice Managers, Nurses & all other Practice Staff Members as they work through everyday challenges.

This service is available free of charge for all Lincolnshire General Practice Staff between 10am & 4pm for initial contact, Monday to Friday.