



LINCOLNSHIRE LMC NEWSLETTER

BY LINCOLNSHIRE LMC SECRETARIAT

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TABLE OF CONTENTS

Nurse Practitioners and AHPs
requesting x-ray and
ultrasound investigations • P. 2

CQC Approach to Winter
Pressures • P. 3

Pooled code practices warned
to check for significant
reimbursement shortfalls • P. 4

Serious Shortage Protocols
(SSPs) • P. 5

Lincolnshire LMC Development
Centre Update • P. 6

Top 10 wellbeing tips for
Lincolnshire practice staff • P. 7

Hoax CQC inspectors & NHS
111 remote appointment
booking • P. 8

Record Access for Patients –
Update 10 January 2023 from
TPP • P. 9

CRN Research Site Initiative
(RSI) 2023/24 • P. 10

General Practice Appointment
Infographics • P. 11

Impact Lincs Mentoring & Useful
Links • P. 12

Vacancies • P. 13

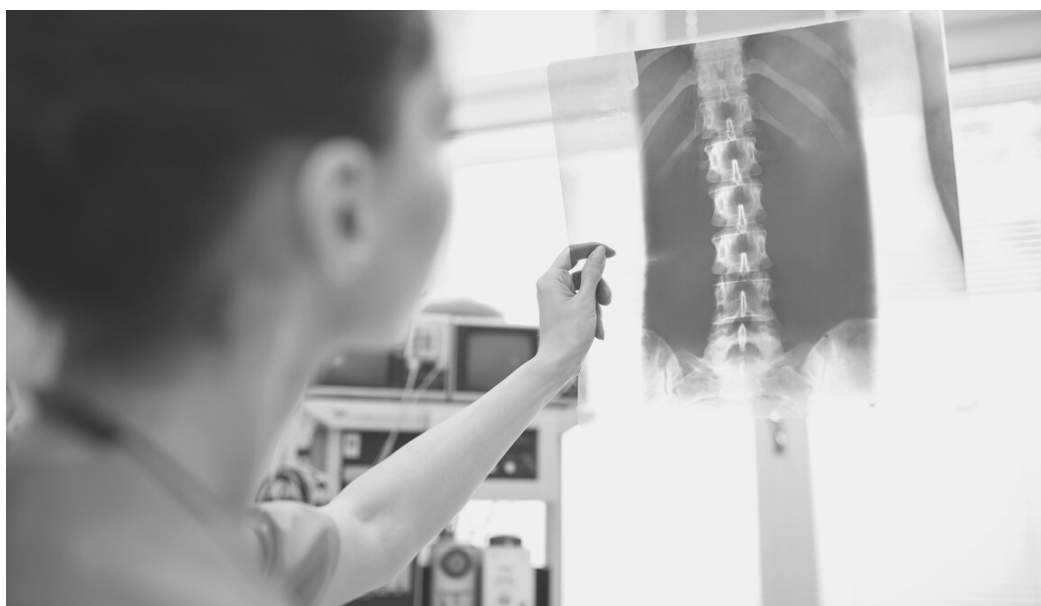
Practice Management Support
Network & Take-30 • P. 14

NURSE PRACTITIONERS AND AHPs REQUESTING X-RAY AND ULTRASOUND INVESTIGATIONS

Nurse practitioners and AHPs can become qualified and registered to organise x-ray and ultrasound investigations. To be able to request these investigations there are several steps which the GP practice and clinician have to go through.

- The practice has to have a protocol in place for non-medically qualified clinicians to make x-ray requests and ultrasound request- an example this protocol is available above.
- The practice should be signed up to the local radiology provider's policy for non-medical radiology requests- an example policy from ULHT is available above.
- The individual clinicians have to have completed an Ionising Radiation (Medical Exposure) Regulations (IRMER) course and have an up to date certificate from this. An e-IRMER course is available from [e-Learning for Health](#)
- The clinician should send their IRMER certificate along with an application to be a non-medical requestor to their local radiology department- an example application is attached to the practice protocol as appendix A
- The clinician also needs to complete Appendix 1 of the "Policy for requesting ultrasound examinations for non-medical advanced practitioners in primary and community care" and send this to the radiology department of their local provider. For ULHT these applications should be sent to Julie.baddon@ulh.nhs.uk. For NWAFT contacts are david.truman@nhs.net and d.hosking@nhs.net

To access the additional attachments, mentioned with in the article. Please go to: [Lincolnshire LMC: Nurse Practitioners and AHPs requesting x-ray and ultrasound investigations \(lincsllmc.co.uk\)](#)



Article written by Kate Pilton, Chief Operating officer, Lincolnshire LMC.

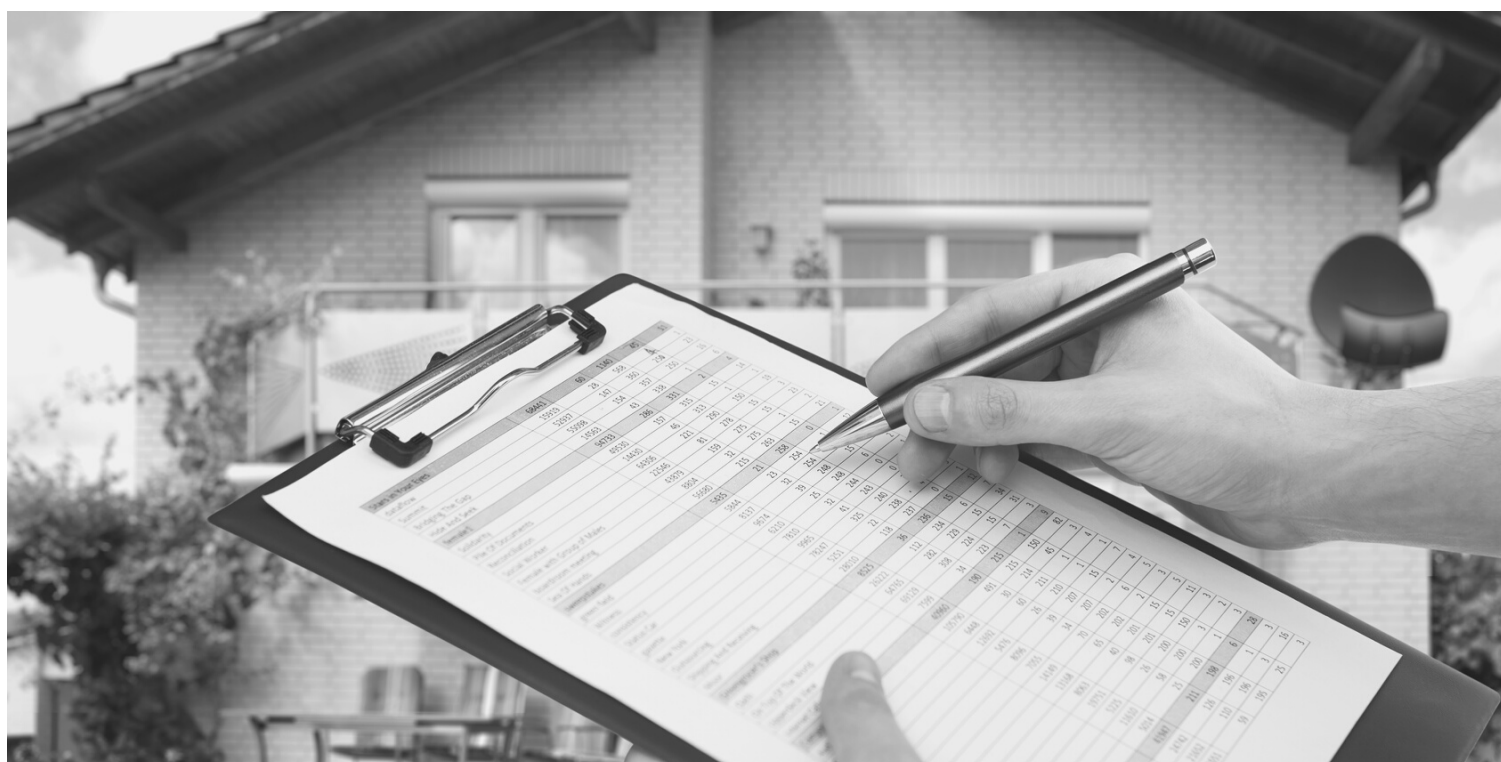
CQC APPROACH TO WINTER PRESSURES

In their response to measures announced by the Secretary of State to address winter pressures in health and care services, CQC have issued the following response. This involves adjusting their regulatory activity until the end of March 2023.

For GP providers CQC will:

- Respond to only the most serious risks where there is a high risk of harm to people. They will identify this risk through intelligence they receive from people who use services, staff, and data sources from partner organisations, such as NHS England. The decision to inspect during this time will be made at the highest level by their Chief Inspector
- Pause some previously planned inspections of GP providers
- Pause their monitoring calls with GP providers, other than in situations of the highest risk.

Further details are available at Winter pressures for health and care services: [How we are responding – Care Quality Commission \(cqc.org.uk\)](https://www.cqc.org.uk/about-us/winterpressures)



Guidance written by Kate Pilton, Chief Operating Officer, Lincolnshire LMC.

POOLED CODE PRACTICES WARNED TO CHECK FOR SIGNIFICANT REIMBURSEMENT SHORTFALLS



Article by Nick Turner, Practice Support Officer, Lincolnshire LMC.

Practices with a pooled list are being advised to check for significant shortfalls in reimbursement since the transition from Open Exeter to PCSE.

This is an advance notice that from April 2023 the correct GP Prescriber number must be used when submitting prescriptions for reimbursement. As an interim measure, we have set out below transitional arrangements until March 2023 to support practices to make the necessary adjustments.

Transitional arrangements until March 31 2023

Drug reimbursement claims submitted from October 2022 using a pooled list code will be amended by the NHS BSA and allocated to the Senior GP Partner prescriber number. The NHS BSA will contact the affected practices and provide support to ensure future claims are submitted using a GP prescriber number.

Further support is available from NHS BSA on email: nhsbsa.gpsupport@nhs.net

To understand what pooled lists are, please see the following video from PCSE.

For more information: [Lincolnshire LMC: Pooled code practices warned to check for significant reimbursement shortfalls \(lincsllmc.co.uk\)](https://www.lincolnshirelmc.co.uk)

SERIOUS SHORTAGE PROTOCOLS (SSPS)

In February 2019, the Human Medicines Regulations 2012 were changed to introduce SSPs.

Further changes came into force in July 2019, in the NHS (amendments relating to serious shortage protocols) Regulations 2019.

If the Department of Health and Social Care (DHSC) decide there is a serious shortage of a specific medicine or appliance, then an SSP may be issued.

The contractor must use their professional skill and judgement to decide, alongside medical experts, whether it's reasonable and appropriate to substitute the patient's prescribed order for the active SSP. The patient would also have to agree to the alternative supply for that dispensing month.

Contractors should check the table for the latest information for each SSP's validity, as they can change.

Active SSPs can be viewed [here](#).

Boots Pharmacy has a website [here](#) that can be used to view stock levels.

Note:

- Availability is an indication only.
- This does not reserve the stock or guarantee it will still be in stock when you get to the store.



Article by Nick Turner, Practice Support Officer, Lincolnshire LMC.

LINCOLNSHIRE LMC DEVELOPMENT CENTRE UPDATE



Lincolnshire LMC is the statutory representative body that supports GPs in Lincolnshire and their practices too. This covers all kinds of support from providing training courses, to compliance inspection walkthroughs, to pastoral support and wellbeing services. If you are interested in what the LMC does, you can read our LMC Information Pack – www.lincslmc.co.uk/informationpack

For some years, Lincolnshire LMC has been providing general practice nursing teams with clinical update and introductory training such as immunisation, contraceptive, and travel health courses.

One of our aims in doing this was to make it as easy as possible for practice staff to access high quality training locally but with the growth of the Lincolnshire Training Hub and the introduction of platforms such as the e-LfH Hub that both provide free access to clinical and non-clinical online training, it is now easier than ever for practice staff to complete their mandatory updates.

The Lincolnshire LMC have therefore made the decision to step back from providing clinical updates and to focus more on training and events for all practice staff. We have an exciting year ahead with a whole range of training, events, and opportunities for whole practice teams to get involved with!



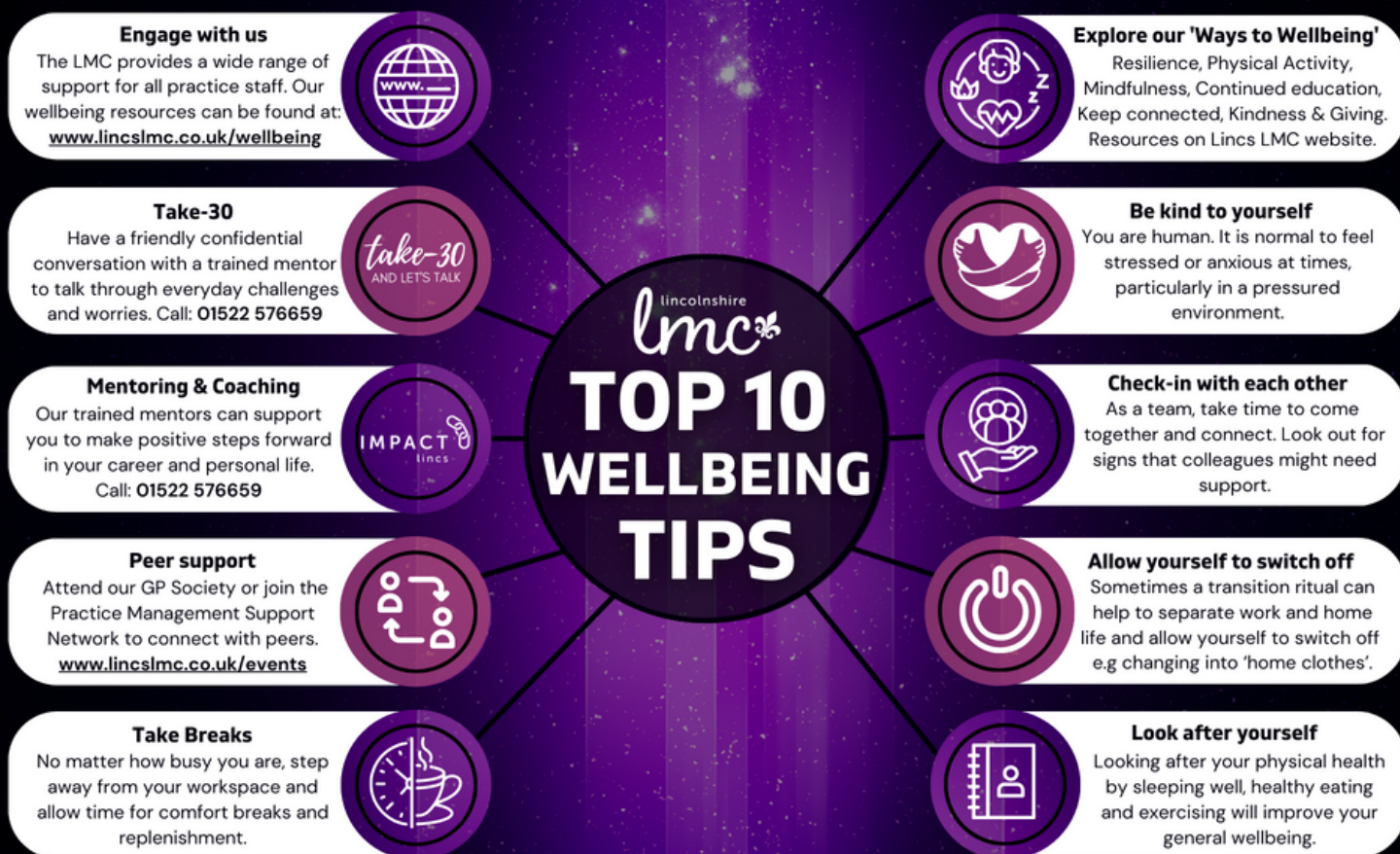
Article written by Rosa Wyldeman,
Operations Officer, Lincolnshire LMC

Useful links to explore:

- Lincolnshire LMC training & Events: www.lincslmc.co.uk/events
- Lincolnshire Training Hub: www.lincolnshiretraininghub.nhs.uk
- e-LfH: [immunisations](#)
- e-LfH: [flu immunisation](#)
- e-LfH: [travel medicine](#)
- e-LfH: [cervical sample taking \(and updates for other screening programmes\)](#)
- e-LfH: [General Practice Programme](#)
- e-LfH: [Asthma – Children & Young People](#)
- e-LfH: [Asthma – Adults](#)
- e-LfH: [Sexual Health & Reproductive Healthcare Programme \(inc. contraceptives\)](#)

TOP 10 WELLBEING TIPS FOR LINCOLNSHIRE GENERAL PRACTICE STAFF

Lincolnshire LMC's Ten tips to help maintain your wellbeing and the wellbeing of your colleagues.



All of our wellbeing resources and services can be found here: www.lincolnlmc.co.uk/wellbeing

We have created this wellbeing poster to help Lincolnshire general practice staff maintain their wellbeing. Please share this with your colleagues, and ensure to direct them to our wellbeing services.

This poster can be viewed, downloaded and printed at: www.lincolnlmc.co.uk/wellbeing

Lincolnshire LMC wellbeing services can be accessed by calling 01522 576659 or emailing info@lincolnlmc.co.uk, these services are open to all Lincolnshire general practice staff.

Take-30: Feeling frazzled? Don't Struggle On! This service is aimed at providing confidential support for all Practice Staff Members as they work through everyday challenges,

Impact Lincs Mentoring: Our trained mentors can help you to make a positive steps forward in your career and personal life at a time and place to suit you.

Wellbeing poster created by Rosa Wyldeman & Laura Dexter, Lincolnshire LMC.

HOAX CQC INSPECTORS

CQC have recently received a number of reports regarding individuals contacting service providers, claiming to be CQC inspectors in an attempt to elicit personal information relating to staff or service users at these providers. We have historically received reports of this nature, but it would appear that these scams are becoming more complex, including the use of email addresses with a format very similar to that of actual CQC emails.

Unfortunately, in many cases, these individuals are untraceable and there is little that can be done after the fact. As such, it is essential that providers remain vigilant of such scams and contact CQC on 0300 61 61 61 if they ever wish to verify the identity of a caller purporting to be from CQC.

Please raise this issue with providers and ask that they question anyone they don't know that claims to work for CQC. If they would like confirmation, providers are encouraged to call the National Customer Service Centre on the above number, who will be able to verify whether the individual is a CQC employee or not.

Please report incidents to the Primary Care team on licb.primarycarelincs@nhs.net

NHS 111 REMOTE APPOINTMENT BOOKING

GMS Contract states:

The Contractor must ensure that as a minimum the following number of appointments during core hours for its registered patients are made available per day for direct booking via NHS 111:

- one, where the Contractor has 3,000 registered patients or fewer; or
- one for each whole 3,000 registered patients, where the Contractor has more than 3,000 registered patients.

Examples:

- List size is 2750 = 1 slot
- List size is 5823 = 1 slot
- List size is 9027 = 3 slots

111 slots should be spread evenly throughout the day and allows these slots to be used by the practice if the slot has not been used up to two hours before the nominal slot time.

If you have empty 111 appointment slots in your appointment ledger you can use these for your patients. Patients should not be redirected to 111 to book these slots.

If a patient contacts your practice and is requiring on the day assessment or treatment, and you have empty 111 appointment slots, you can use these to facilitate assessment and treatment without directing the patient to book through 111.

Note:

The requirement for Practices to provide COVID-19 Clinical Assessment Service (CCAS) appointments (1 per 500 patients) has now been removed.



Articles written by Nick Turner, Practice Support Officer, Lincolnshire LMC.

RECORD ACCESS FOR PATIENTS – UPDATE 10 JANUARY 2023 FROM TPP

As you will be aware, NHS Digital has instructed TPP to make a mandatory change in SystmOne, through the GP IT Futures contract, to enable patients to view prospective data added to their GP record.

This change will take place on **01 February 2023** but **ONLY** for practices that have not explicitly opted out.

These practices have received a SystmOne Task informing them that the change will take place.

If your practice has received the Task and wants the change to take place as planned, you do not need to take any further action for the change to be applied.

However, if your practice has received the Task but does **NOT** want the change to take place, you must take immediate action. Please email RecordAccess@tpp-uk.com by 27 January 2023 at the latest registering your opt-out. You must include your instruction, practice name, address and ODS code.

If your practice has **NOT** received the Task but **DOES** want the change to take place, please email RecordAccess@tpp-uk.com registering your choice to be enabled. Again, you must include your instruction, practice name, address and ODS code.

For more information about the change, including how to hide individual consultations from being viewed by a patient, please refer to the Accelerated Access Guide which can be accessed from within SystmOne, by navigating to: Help > Support and FAQs > Documents & Training Guides

Practices can view updated central support and guidance at digital.nhs.uk/records and also email england.nhseimplementation@nhs.net with any queries.

As you will be aware, NHS Digital has instructed TPP to make a mandatory change in SystmOne, through the GP IT Futures contract, to enable patients to view prospective data added to their GP record.

This change will take place on **01 February 2023** but **ONLY** for practices that have not explicitly opted out.

Full article includes further information and options for practices: [Update from NHS England on Accelerating Citizen Access to GP Data \(lincs.lmc.co.uk\)](https://lincs.lmc.co.uk)



Article by Nick Turner, Practice Support Officer, Lincolnshire LMC.

APPLICATIONS FOR THE 2023/2024 CRN RESEARCH SITE INITIATIVE (RSI) SCHEME ARE NOW OPEN!

The RSI scheme aims to support research delivery within GP practices by providing a nominal amount of resource, allied with a support package, to deliver this activity.

Practices are funded between £3,000 and £25,000 and allocated a local Primary Care Research Team member of Staff to offer expert knowledge and support in the set-up and delivery of clinical research. There are a wide variety of research activities your Practice can support, from simple questionnaires, to recruitment!

To apply to be part of the scheme or to find out more information click [Here](#).

Click [Here](#) for a list of the Application Questions.

Applications will close at 5pm on the 24th of February– to ensure your Practice doesn't miss out on a slice of the funding, [Apply Now!](#)

If you have any questions or require any support with applying for the scheme please do not hesitate to contact me.

Please note if it is your first time applying for the scheme, we can also offer support from our local Direct Delivery Team (DDT), to help you deliver research at your practice.

NIHR PRIMARY CARE WEBSITE

<https://sites.google.com/nihr.ac.uk/empceoi/home>

STUDIES OPEN FOR EXPRESSIONS OF INTEREST (EOI)

<https://sites.google.com/nihr.ac.uk/empceoi/general-practice/research-studies/studies-open-to-expressions-of-interest-in-general-practice>

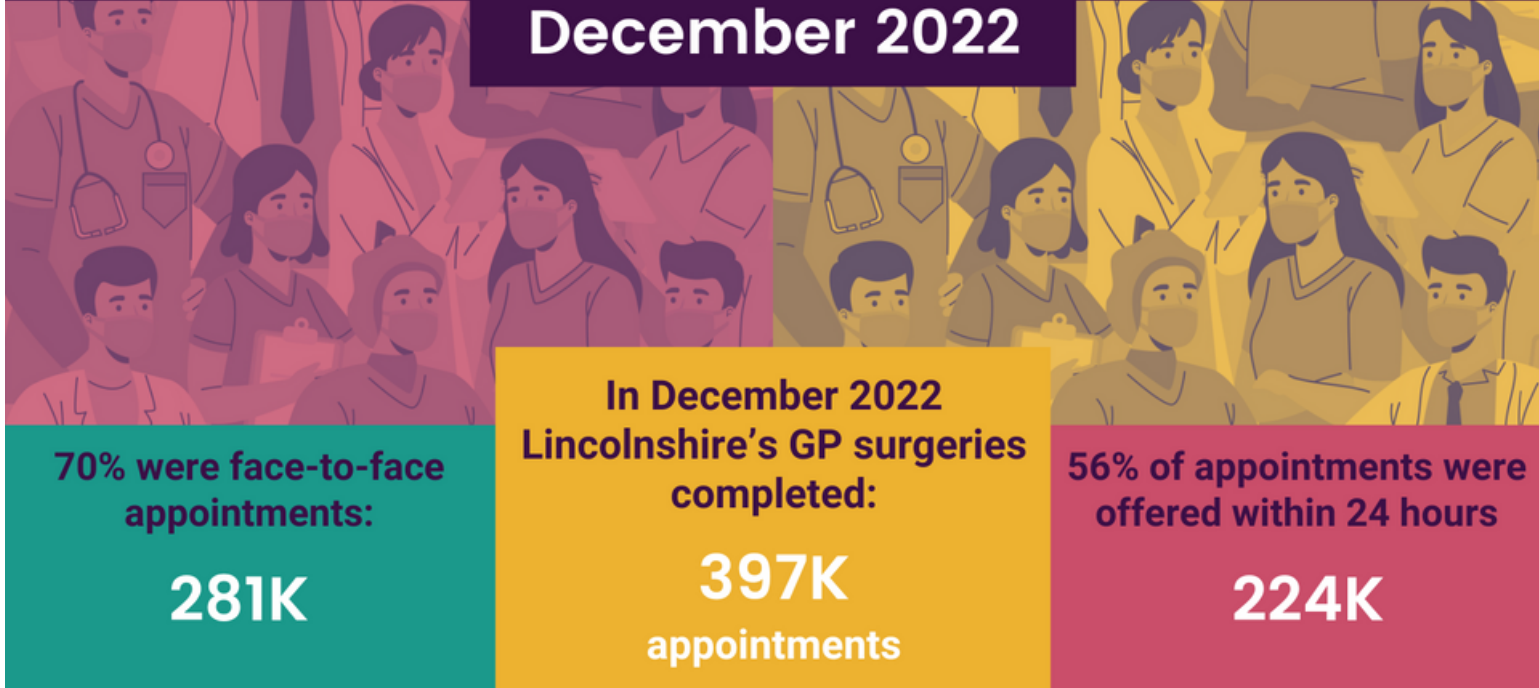
Email sent by Helen Ireland, Research Facilitator | LCRN East Midlands
Partner Organisation | NIHR Clinical Research Network (CRN)

NIHR | National Institute for
Health and Care Research



LINCOLNSHIRE GENERAL PRACTICE APPOINTMENT INFOGRAPHICS

Appointments in Lincolnshire General Practice December 2022



hw|lincs healthwatch
Proud to deliver.... Lincolnshire

Source of data: NHS Digital

lincolnshire lmc

Using the information provided by NHS digital we have created infographics detailing how many appointments were made each month by Lincolnshire General Practices, how many were face-to-face and how many were within 24 hours of contact.

These can be shared via your practice's social media.
All of our general practice infographics can be found here:
www.lincslmc.co.uk/generalpracticeinfographics

In addition to the Appointments infographics, we also create useful infographics with information to help your patients care for themselves at home and inform patients of key services.

Do you have an idea for a useful infographic?

If you would like us to create an infographic that will be helpful for Lincolnshire general practices to share with their patients, please email us at laura.dexter1@nhs.net or info@lincslmc.co.uk



Appointment infographic created
by Laura Dexter, Lincolnshire LMC.

"You're the expert at what you do, be the best you can be, this service enables you to do exactly that. I would not be where I am today nor able to deal with the challenges I have faced had it not been for this service."

An excellent and timely service which helped me to keep working at a point when I felt I could cope any longer. A year later I am still a fully functional partner in my practice."

"A really useful resource focussed on YOU and YOUR needs, give it a go, you have nothing to lose and everything to gain."

Our trained mentors can support you to make positive steps forward in your career and personal life. Mentoring sessions can take place at a time & place to suit you.

This service is available free of charge for Lincolnshire GPs, Nurses & Practice Managers

Contact us:

Tel: 01522 576659

Email: info@lincslmc.co.uk

Visit: www.lincslmc.co.uk/impactlincs

Mentoring & Coaching Can Benefit You And Your Organisation In Many Ways

- Help to make improvements to your work life balance
- Allow you to manage transitions positively
- Create a positive focus on achieving your aspirations
- Improve your motivation
- Develop & enhance your leadership skills
- Improve your resilience
- Build your confidence



USEFUL LINKS

Training resources:

- [Lincolnshire Training Hub](#)
- [E-Learning for Health \(e-LfH\) Programmes](#)
- [NB Medical Education](#)
- [GP Forum CPD Opportunities](#)

Resources:

- [We are with you](#)

Networking:

- [Lincoln Medical Society](#)

Newsletters:

- [Sessional GPs e-newsletter](#)
- [GP Weekly Bulletin \(England\)](#)
- [GP Trainee Newsletter](#)
- [Practice Manager Association News](#)
- [The Cameron Fund newsletter Autumn 22](#)

Buying Group:

- [Latest LMC Buying Group Update](#)



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VACANCIES IN LINCOLNSHIRE GENERAL PRACTICE

To view each listing please click on the vacancy titles.

[Advanced Nurse Practitioner – Gosberton Medical Centre](#)

[Advanced Nurse Practitioner – Kirton Medical Centre](#)

[Deputy Practice Manager – Spilsby Surgery](#)

[General Practitioner \(Partner\) – Kirton Medical Centre](#)

[Neighbourhood Team Co-ordinators – K2 Healthcare](#)

[Paramedic Practitioner – Gosberton Medical Centre](#)

[Part-time Salaried GP – Hibaldstow Medical Practice](#)

[Practice Nurse – Gosberton Medical Centre](#)

[Practice Nurse – Hibaldstow Medical Practice](#)

[Salaried GP – Harrowby Lane Surgery](#)

[Salaried GP – Billingham Medical Practice](#)

[Salaried GP \(6 Sessions\) – Nettleham Medical Practice](#)

[Senior Practice Nurse \(PT\) – Woodland Medical Practice](#)

If you would like your job listing advertised on our website, please send the advert to laura.dexter1@nhs.net.

Your advert should only be one A4 page and should include:

- Job title
- Location
- Practice logo or image
- Short overview of the role or the practice.
- Salary and any benefits
- Contact information & link to your practice's website
- Closing date of job listing

Your advert should preferably be sent to us as a PDF format.

Alternatively, you can submit your job listing here: [Create Listing](#).

Note: this will have to be approved by a Lincolnshire LMC administrator

All vacancies on the Lincolnshire LMC website can be found at: www.lincsImc.co.uk/jobs

PRACTICE MANAGEMENT SUPPORT NETWORK (15/02/23)

EVER WONDERED HOW TO CREATE AN EYE-CATCHING & EFFECTIVE SOCIAL MEDIA POST WITHOUT IT TAKING TOO MUCH TIME?



Join Kay Keane (Practice Manager and IGPM founding member) and Nick Turner (LMC Practice Support Officer) at our next Practice management support network to discuss using Social Media to Promote your Practice. Book here: www.lincslmc.co.uk/events/14480

TAKE-30 SERVICE

Feeling Frazzled?



www.lincslmc.co.uk/wellbeing

Our Take-30 phone support service is available for all Lincolnshire practice staff between 10am and 4pm, weekdays.

This is a great opportunity to talk through daily challenges with someone that understands what it is like working in a practice.

Don't bottle things up, offload! Take-30 and let's talk things through in a safe, supportive environment.



info@lincslmc.co.uk



01522 576659

take-30
AND LET'S TALK



IMPACT
lincs