

Lincolnshire LMC Weekly Update - 06/01/2023

Lincolnshire LMC's weekly update is an overview of our published information relevant to practices.

All of our weekly updates can be found on our website: www.lincslmc.co.uk/weeklyupdates

To ensure you keep up to date with the latest information, follow us on: Twitter, Facebook and Instagram [@LincolnshireLMC](https://www.instagram.com/LincolnshireLMC)



Practice Updates

GP Retention survey and focus groups

NHS England have launched a [GP retention survey](#) alongside a form for registering to participate in focus groups on GP retention. They want to understand the impact existing approaches to recruitment and retention have had to feed into future proposals for support for GPs and others working in general practice. This includes improving their understanding of the experience of GPs and other general practice workforce with protected characteristics and underrepresented groups, so they can identify any disparities in experience and any adjustments required to meet their needs.

Links to the survey and focus groups form can be found [here](#). As the survey was launched over the Christmas period, there is less than a week to complete it, with 11 January being the last day for submissions. The focus groups will take place between 16 and 27 January.

Hoax CQC inspectors

CQC have recently received a number of reports regarding individuals contacting service providers, claiming to be CQC inspectors in an attempt to elicit personal information relating to staff or service users at these providers. We have historically received reports of this nature, but it would appear that these scams are becoming more complex, including the use of email addresses with a format very similar to that of actual CQC emails.

Unfortunately, in many cases, these individuals are untraceable and there is little that can be done after the fact. As such, it is essential that providers remain vigilant of such scams and contact CQC on **03000 61 61 61** if they ever wish to verify the identity of a caller purporting to be from CQC.

Please raise this issue with providers and ask that they question anyone they don't know that claims to work for CQC. If they would like confirmation, providers are encouraged to call the National Customer Service Centre on the above number, who will be able to verify whether the individual is a CQC employee or not.

Please report incidents to the Primary Care team on: licb.primarycarelincs@nhs.net

News & Guidance

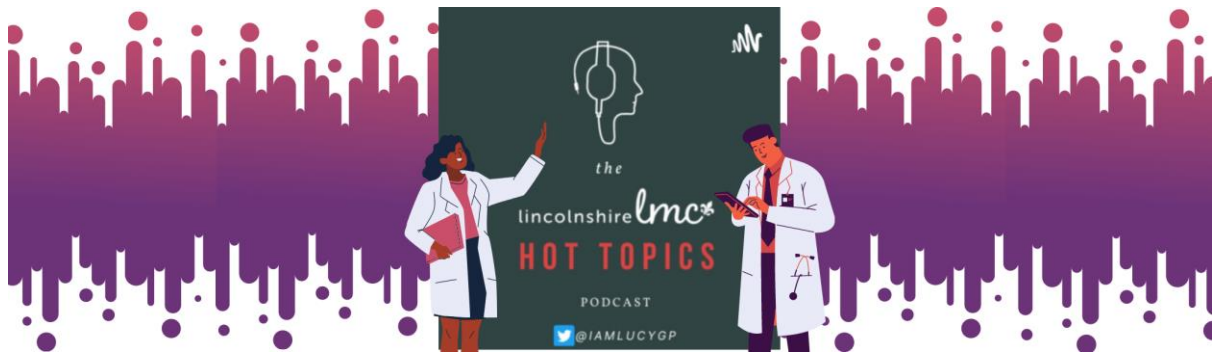
Our Guidance section is updated weekly and can be found at: www.linclsmc.co.uk/guidance. Our News section is also updated regularly with headlines and hot topics, this can be found at: www.linclsmc.co.uk/news.

Most recent News / Guidance Articles:

Most Recent Guidance:

- [GP Retention survey and focus groups](#)
- [Hoax CQC inspectors](#)
- [Practice Options - Access to GP-held patient records \(UPDATE\)](#)
- [Pooled code practices warned to check for significant reimbursement shortfalls](#)
- [NHS 111 remote appointment booking \(UPDATE\)](#)

Webinars & Podcasts



Lincolnshire LMC has produced a range of educational webinars and podcast directed at practice members. To find out more please go to: www.linclsmc.co.uk/educationalwebinars for webinars and www.linclsmc.co.uk/podcasts for our podcasts.

Most recent podcast & webinar:

- **Practice Manager Support Network (DEC 22) -**
www.linclsmc.co.uk/practicemanagersupportnetworkwebinars

Training and Upcoming Events



lincolnshire **lmc**
GP SOCIETY

**19/01/2023 - WITH GUEST
SPEAKER MR JOHN TURNER,
LINCOLNSHIRE ICB**



WWW.LINCSLMC.CO.UK/EVENTS



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Q&A • OPPORTUNITY TO SOCIALISE AND
NETWORK**

BOOK NOW

January:

- [11/01/2023 IGPM Accreditation Preparation Session 1 \(virtual\)](#)
- [18/01/2023 IGPM Accreditation Preparation Session 2 \(virtual\)](#)
- [18/01/2023 Practice Management Support Network - Complaint Handling \(virtual\)](#)
- [19/01/2023 Lincolnshire LMC GP Society - with guest speaker Mr John Turner, Lincolnshire ICB](#)

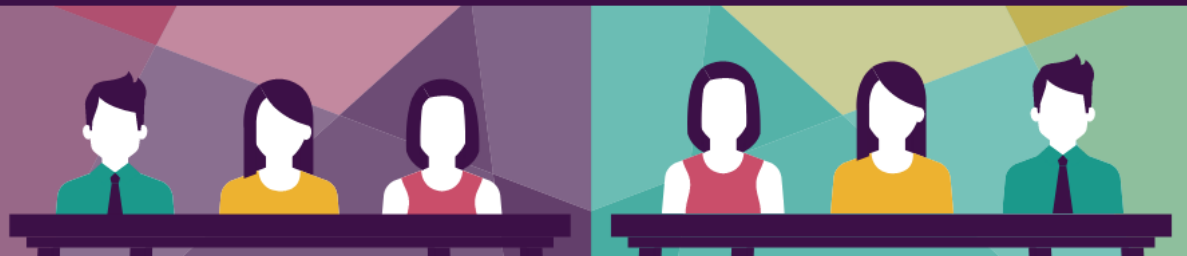
LMC Monthly Newsletter

To view our recently published **December / Christmas Newsletter**, please go

to: www.linclsmc.co.uk/lmcnewsletterchristmas2022

Lincolnshire LMC Committee:

Lincolnshire LMC Committee Meetings



We welcome observers at our committee meetings, if you would like to observe a future meeting please contact info@linclsmc.co.uk for details.

Observers are welcome at our **Next LMC Committee meeting - Thursday 12th January 2023**.

If you would like to attend a committee meeting as an observer [please let us know](#). To see your

committee representatives go to our '[meet the team](#)' webpage or [click here](#) to view committee meeting reports.