

Lincolnshire LMC Weekly Update - 28/01/2022

Lincolnshire LMC's weekly update is an overview of our published information relevant to practices.

All of our weekly updates can be found on our website: www.lincslmc.co.uk/weeklyupdates

Practice Updates

General Practice Infographics: Our infographics can be found on our dedicated webpage: www.lincslmc.co.uk/generalpracticeinfographics

This week we have created two new infographics '[Lincolnshire General Practice Appointments DEC 21](#)' & '[Problems with your COVID pass for travelling abroad?](#)'



Save the date: Friday 15th July 2022 - Evening Event. Invitations to be sent to all practice staff members shortly.

Friday 15th July 2022 - Evening

A very special occasion for our General Practice Heroes.

Save the Date!

We will be shining light on the incredible work you do, to thank all general practice staff, to reflect and to look forward to a positive future!

This event includes dinner, entertainment and some special guests.

All Lincolnshire general practice staff are invited.

Impact Lincs and Take-30 Services

[Download a poster for your staff room here!](#)

Our Impact Lincs and Take-30 services are resource that you can direct staff and colleagues to, we also have lots of self-help resources on our wellbeing pages as well as an extensive directory of external support services and organisations.



Impact Lincs mentoring and coaching service is available to all practice staff.

Our trained mentors can support individuals to make positive steps both for your career and personal life through. After an initial conversation with one of our lead mentors; you will be able to access up to four sessions that happen at a time and place to suit you. Mentoring and coaching can be beneficial to you and your organisation in many ways such as building confidence, improve resilience, support to manage transitions and, enhance leadership skills, and much more.

For More information go to www.linclmc.co.uk/impactlincs or email info@linclmc.co.uk or call **01522 576659** (between 10am and 4pm)



Take-30 is a telephone support service which is available to all Lincolnshire general practice staff. This service provides a friendly confidential conversation with a trained mentor who understands general practice. You can talk through everyday challenges, talk through something that is worrying you or just release a bit pressure.

For More information go to www.linclsmc.co.uk/impactlincs or email info@linclsmc.co.uk or call **01522 576659** (between 10am and 4pm)

News & Guidance

Our Guidance section is updated weekly and can be found at: www.linclsmc.co.uk/guidance. Our News section is also updated regularly with headlines and hot topics, this can be found at: www.linclsmc.co.uk/news.

Recently Added News / Guidance Articles:

- **General Practice Alert State – Pilot sites needed** - www.linclsmc.co.uk/news
- **Emergency contact details for hospitals** - www.linclsmc.co.uk/emergencycontactdetailsforhospitals
- **Patient online access to GP records** - www.linclsmc.co.uk/patientonlineaccesstogprecds

FAQ Updates

COVID-19 FAQs

We regularly update our COVID-19 FAQ document with relevant and helpful information. To view our past and current COVID-19 FAQ documents please go to: www.linclsmc.co.uk/covid19

Most recent COVID-19 FAQ Documents: [Lincolnshire LMC FAQs Updated 27.01.2022](#)

Topics added or updated:

- Fit notes and proof of sickness (UPDATED)

Webinars & Podcasts



Lincolnshire LMC has produced a range of educational webinars and podcast directed at practice members. To find out more please go to: www.linclsmc.co.uk/educationalwebinars for webinars and www.linclsmc.co.uk/podcasts for our podcasts.

Our most recent webinars and podcasts:

- **Podcast - Episode 24: Non-Alcoholic Fatty Liver Disease -**
www.linclsmc.co.uk/lmcpodcastpreviousepisodes

Training and Upcoming Events

The LMC is running a series of virtual workshops to help practice staff to learn techniques to cope with difficult and challenging situations in practices and to improve the patient experience at the same time.

Useful non-clinical workshops available:

- [Exceptional Customer Service](#)
- [Having Difficult Conversations:](#)
- [Improving the Patient Experience:](#)
- [Conflict Resolution](#)
- [Dealing with Abusive, Aggressive & Violent Behaviour](#)

If you have any questions about LMC training or events please contact rosa.wyldeman@nhs.net

LMC Monthly Newsletter

To view our interactive **December/Christmas newsletter** please go to: www.linclsmc.co.uk/practiceintouchlmcchristmasnewsletter2021

Lincolnshire LMC Committee:

Lincolnshire LMC Committee Meetings



Next meeting taking place on **Thursday 10th February 2022**. Observers are welcome, if you would like to attend a committee meeting as an observer [please let us know](#). To see who are your committee representatives go to our '[meet the team](#)' webpage or [click here](#) to view committee meeting reports.
