

LMC Committee September 2022- Update for practices

Lincolnshire LMC representative members meet with the secretariate monthly to obtain updates on progress from the previous month, hear from invited guest speakers, discuss relevant events, issues, and hot topics, and make decisions regarding future actions.

The table below is intended to inform you about the main points provided to the LMC Committee during the last meeting.

Topic	Update
Guests	<ul style="list-style-type: none"> LMC Committee was meant to be joined by MPs Dr Caroline Johnson and Mr Matt Warman however due to things happening in parliament they sent apologies. They have indicated that they are keen to reschedule.
GPAS	<ul style="list-style-type: none">
ICS Development	<ul style="list-style-type: none"> ICB: It is still not clear what representation there will be for General Practice and where the Primary Care Advisory Committee will sit within the ICS structure. Committee was informed that a letter has been sent to the ICB requesting a meeting from Lincolnshire Pharmacy, Optometry and Dental Committees, (PODs) as well as the Lincolnshire LMC and two of the current ICB clinical leads.
STP/ CCG	<p><u>ICB:</u></p> <ul style="list-style-type: none"> Dr David Baker interim ICB PCMP until April 2023. Dr Sunil Hindocha Interim ICB MD Primary Care Advisory Committee: ongoing discussions membership & position in ICB structure. ICB strategic board (C&CD) meeting 1/9/22 with all CCG GP locality leads. <p><u>Protected Learning Time</u></p> <ul style="list-style-type: none"> An update was provided to the Committee – there is not going to be any ‘Protected’ Learning Time for Lincolnshire practices however the Lincolnshire Training Hub are implementing some ‘Learning Time’ for GPs. Two face to face sessions will take place at two different times and locations to make them more accessible for GPs to attend. Committee agreed that the provision of training opportunities is welcome. Committee felt strongly that there is a real need for protected time and by not protecting this time there will not be as much uptake as it will not be possible to release GPs due to staff shortages. Committee also felt that Learning time should be available to all practice staff, not just GPs. Discussions took place about what the LMC can do to push back on the lack of protection and how time could be protected in the future. <p><u>Planned care</u></p> <ul style="list-style-type: none"> Cancer care reviews. Work regarding quality and number of reviews completed being done by the CCG cancer team to optimise patient experience. Comms to be shared when produced including template letters practices could use. Draft summary for lymphoma supported self-management to be produced. Colorectal deep dive – Multiple issues with backlog. FIT not requested in 35% of referrals. 44% referred same day as FIT, <ul style="list-style-type: none"> Committee discussed this at length and Committee felt that FIT test requirements cause delays for the patient. General feeling that FIT testing is being used by secondary care as a triaging tool to keep list sizes down. Legal risks to GPs for causing delays also raised

	<ul style="list-style-type: none"> ○ Question of whether FIT tests are a waste of NHS money - £15 to administer each FIT test plus all the staff time that goes with it. <p><u>Direct Pathways for X-Rays</u></p> <ul style="list-style-type: none"> ● Committee discussed direct X-Ray pathways, LMC agreed to circulate the pathways that practices should be using. <p><u>Other Pathways</u></p> <ul style="list-style-type: none"> ● IBD pathway review beginning – RB will update once underway ● Sepsis/Deteriorating patient T&F group to be implemented
<p>Practice Resilience</p>	<ul style="list-style-type: none"> ● Practice Management Support Network: <ul style="list-style-type: none"> ○ Next meeting taking place on 19th October 2022 about HR and the National Workforce Reporting Service – BOOK HERE ○ Requests for future topics to be submitted to n.turner14@nhs.net ○ On-site support also available for Lincolnshire practices on request. ● OPEL/GPAS <ul style="list-style-type: none"> ○ GPAS rolled out countywide beginning of May 22. Average of 40%+ of practices are completing returns and the number has stabilised. ○ The current GPAS is Amber 2 / Opel 3. ○ LMC encourages all practices to participate. ● Recruitment. <ul style="list-style-type: none"> ○ Recruitment pages on website updated. Adverts only live for 1 month, then Practices need to re-submit / extend. ○ Patient Access to records: Going live November 1 Nov 2022. NHSE webinars are available. AGEM trainers also running events.
<p>PCNs</p>	<p>PCN DES and IIF</p> <ul style="list-style-type: none"> ● EA plans being reviewed for a second time 31/08 ● IIF work not insignificant this year especially around HTN so PCNs and practices ideally actioning
<p>IT & Digital</p>	<ul style="list-style-type: none"> ● Primary Care Strategy 22/23: Most workstreams need clinical input. Steve Pitwell is looking into a CCIO Clinical Chief information function, with different roles included. Idea familiarised with relevant stakeholders. The Digital team should support primary care but should not make decisions around clinical elements. ● DFPC Education Programme ● Care Portal: Personal Care plans are a challenge to be recorded on the portal. Looking into submissions being upload from outside the portal itself. Work around coding being done too. ● Notes Digitisation / Storage Update - Online Consultation Tools: Need to store and digitise on demand. EMIS practices were funded for digitisation a couple years ago. Procurement issues didn't allow money to be spent. ● Online Consultation Tools: Signed MOUs are needed as soon as possible. AccurX will invoice the CCG, AMGP and eConsult will invoice individual practices. AccurX Plus being reprocured for the next 12 months. ● GPIT – Neil Dobson: Refresh of equipment – <ul style="list-style-type: none"> ○ desktops 20% - Laptops 40%. This is phase 2. ○ Patient arrival screens ○ Smartcards – try and renew your smart cards as soon as you can, some might need replacing. ○ work to change and improve the whole self-service platform experience.

	<ul style="list-style-type: none"> ○ Admin rights for relevant people for small jobs to improve workflow. Being discussed in the background. LMC sent spreadsheet to Practices to gather data about how often needed. ● Support for PCNs: PCNs should be given support for infrastructure and hardware. Mobile phones are a big risk. PCNs are employing a lot more people around the field. ● Email accreditation: https://digital.nhs.uk/services/nhsmail/the-secure-email-standard#list-of-accredited-organisations <p>There are alternative routes for accreditations. Once done, the ones supplied by safe and vetted by the NHS, they are as good as NHS mail ones. Care homes should use NHS mail.</p> <ul style="list-style-type: none"> ● Website development and Redmoor Digital Journey Planner: Templates being finalised with Frank Design through practice and user groups. ● NHS App – SP: It's being pushed and access to records will be available in November. AccurX integration will be available soon, eConsult is available already, AMGP is not available yet. We are trying with NHS digital that if the app is going to be the go-to entry portal for the public, we need to make it bespoke to Lincolnshire needs. It should have a smart customer management system, that learns as it gets used. ● Digital Health Hub bid: The training hub has improved their resources and we have been offered to participate to a Digital Health Hub bid with Lincs University. ● Comms Plan: Pushing forward work with Frank Design to complete templates / discovery workshops. Potential public awareness around NHS app use, Staff respect campaigns.
CQC	<ul style="list-style-type: none"> ● Several recent inspections ● Inspection process changing completely from October (maybe later)– current inspectors may change ● LMC can support Practices, in advance, on request and attend inspection dates.
Pharmacy	<ul style="list-style-type: none"> ● CPCS – LPC attending GP conference in November to discuss CPCS ● CPCS – Ears – May be a service offered by small number for ears. Practices to check with local pharmacies if they will provide.
Primary/ Secondary Care interface	<p>ULHT</p> <ul style="list-style-type: none"> ● Datix update stalled due to staffing ● Ongoing discussions regarding prioritising review of EDD process. ● OPA lists not generally improving. ● Push for A&G utilisation ● Echo recognised as national problem and more support needed for systems to recover. ULHT recovery predicted March 2024. No delay to urgent echo requests. Only 25% of referrals are from GP. ● Push on delayed discharge due to risks of prolonged inpatient stays. Highlight risks if unsafe discharges. <p>LCHS</p> <ul style="list-style-type: none"> ● Ongoing meetings regarding A2A, comms. ● Pending meeting with HF team. ● Met with Dr Tom Cheung CD LCHS regarding UTC <p>LPFT</p> <ul style="list-style-type: none"> ● Awaiting new MD to discuss various issues <p>Palliative Care</p> <ul style="list-style-type: none"> ● End of life virtual ward. Draft protocol sent to committee

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Councils	<p>Coroner/Medical examiner</p> <ul style="list-style-type: none"> • CME hampered by IT/Governance issues, recruitment and slow roll out. • ICB keen for practices to sign up now rather than wait until April 2023. <p>Suicide Prevention: Dr K Fickling has volunteered to attend these meetings on behalf of the LMC.</p>
Healthwatch	<p>Patient Messaging LMC submitted response to negative feedback on GP services</p>
Child protection	<p>Reported low update for safeguarding reports and attending safeguarding conferences sent to practices</p>
LMC Practice Calls/ Visits	<ul style="list-style-type: none"> • Courtesy calls to practices, LMC offers support and gathers useful feedback. • On-site visits and CQC walk-throughs available on request, contact info@lincslmc.co.uk • Practices asked to provide a contact number that bypasses the switchboard.
People Board	<p>General practice representation at People Board</p> <ul style="list-style-type: none"> • LMC obtained quotes for BMJ paper and online advertising to help recruitment for all practices to aid recruitment. ICB felt too expensive.
Wellbeing	<ul style="list-style-type: none"> • Wellbeing pages available on LMC website, including many self-help resources as well as directories to wellbeing organisations and charities. • LLTTF resources and training extended to Lincolnshire practice staff to access for free. www.lincslmc.co.uk/livelifetothebest
LMC Development Centre	<ul style="list-style-type: none"> • All training & events available are listed on the LMC website <p>Upcoming</p> <ul style="list-style-type: none"> • Thursday 13th and Friday 14th October: Lincolnshire Practice Manager Conference at the Belton Woods Hotel. Last few places remaining! • Wednesday 19th October Practice Management Support Network via MS Teams • Thursday 3rd November: GP Society Meeting in Louth, Lincoln and Sleaford. BOOK YOUR PLACE HERE! • Wednesday 30th November: LMC GP Conference at the Belton Woods Hotel. BOOKINGS NOW OPEN!
Rebuild General Practice Campaign	<ul style="list-style-type: none"> • Committee were informed that the political side of the campaign is going to be scaling back however the media campaign will continue for a further 18 months – for more information about the campaign go to www.lincslmc.co.uk/rebuildgeneralpractice • If your practice would like to get more involved in the campaign, please contact rosa.wyldeman@nhs.net.

GPC Update Dr K.Sharrock	<ul style="list-style-type: none"> ● GPC will soon be entering contract negotiations re the fifth of the five-year deal. Last year the government said BMA could not negotiate as the contract had already been agreed and fixed. Last year the GPC walked away from the table and the contract changes were imposed. ● KS listed the three contract elements and asked the committee to consider whether : <ul style="list-style-type: none"> ● i. Identifying illness & risk management (undifferentiated care) ● ii. chronic disease (wider practice team mostly) ● iii. Prevention (imms smears & screening)
GP Trainee Orientation	<p>LMC Medical Director Dr Reid Baker attended VTS induction to discuss LMC and the merits of working in Lincolnshire</p>

LMC Committee Meetings	<ul style="list-style-type: none"> ● Lincolnshire LMC Committee welcomes observers. If you would like to observe a future meeting please contact info@lincsLMC.co.uk ● Information about the LMC Committee meetings can be found HERE. ● You can find out who your area representatives are via our Meet The Team page ● All previous LMC Committee Meeting Reports can be viewed HERE.
Impact Lincs	<ul style="list-style-type: none"> ● Impact Lincs is the LMCs Mentoring & Coaching service available to all practice staff. Email: info@lincslmc.co.uk to request the service. ●
Take-30	<ul style="list-style-type: none"> ● Take-30 is a service available to all practice staff providing support to work through daily challenges. This is a useful resource that practice managers can signpost practice staff to. Call 01522 576659 to arrange your call.