

LMC Committee October 2022- Update for practices

Lincolnshire LMC representative members meet with the secretariate monthly to obtain updates on progress from the previous month, hear from invited guest speakers, discuss relevant events, issues, and hot topics, and make decisions regarding future actions.

The table below is intended to inform you about the main points provided to the LMC Committee during the last meeting.

Topic	Update
STP/ CCG	<u>Flu</u> <ul style="list-style-type: none"> • Committee reminded if a practices staff are patients at the practice and are a healthcare worker, the practice can claim. If your staff are not patients but are TR the practice cannot claim
	<u>ICS Development</u> <ul style="list-style-type: none"> • Winter planning discussions have started. There is a steering group, discussing some practices opening on Bank Holidays, there is talk about putting in place anticipatory care. Committee discussed whether it would be possible to staff with an already stretched and tired workforce. There were also comments also about priorities focussing on supporting the trusts rather than the core work •
	<u>Protected Learning Time</u> <ul style="list-style-type: none"> • An update was provided to the Committee – there is not going to be any ‘Protected’ Learning Time for Lincolnshire practices however the Lincolnshire Training Hub are implementing face to face ‘Learning Time’ sessions for practices. • Committee continue to feel very strongly that there is a real need for protected time and by not protecting this time there will not be as much uptake as it will not be possible to release GPs due to staff shortages. • Lincolnshire LMC have completed some scoping work to see what other areas in the country have protected learning time. LMC are sharing the list of areas with the ICB.
	<u>Patient Access To Records</u> <ul style="list-style-type: none"> • Committee discussed the likeliness of this being delayed again. If this is not delayed; the BMA are planning to put out some advice about how to object and decline based on patient mental health and safety concerns.
	<u>It/Digital:</u> <ul style="list-style-type: none"> • Local Admin Rights This has been discussed at length. Feedback from Practices provided to AGEM, awaiting outcome of further discussions from Steve Pitwell. • WebV Migration There are four practices across the county involved in the pilot. Committee provided some feedback and have asked for WebV to be responsive to smart cards so that staff don’t have to contend with multiple logins if they have more than one role. • Other <ul style="list-style-type: none"> ○ Progress is being made for EMIS Practices to have their notes collected and digitised.

	<ul style="list-style-type: none"> ○ Discussions about future Intranets. Likely outcome is to use Agilio TeamNet. Further discussions needed as a Roadmap of development and a commitment from Agilio for its continued support. ○ From 7 October 2022, users will not be able to access the NHS e-Referral Service (e-RS) using Internet Explorer. This includes Edge in Internet Explorer mode (sometimes known as 'Compatibility Mode'). ○ From 1 November 2022, patients must be allowed digital access to view their prospective (future) medical record, including free text and documents. ○ Following a successful trial of the 'Register with a GP surgery service' NHS Digital are offering additional practices in England the opportunity to provide online registration to their patients to make registration more accessible to the public <p><u>Shared Care Specifications</u> Committee reviewed the new specifications. Main points and concerns raised were:</p> <ul style="list-style-type: none"> ○ an agreement does not provide support, it can be difficult to get advice. ○ complex patients coming from outside Lincolnshire and their drugs not being shared care drugs ○ Complexity of claiming and the searches not being available on Ardens searches ○ Not specifying that the ADHD360 HCP must be a qualified medical professional ○ Who should be signing shared care requests? Committee agreed that it should be each individual practice to decide based on the role, skills, and experience of each clinician. <p><u>ECG Specification</u> Committee reviewed the ECG specification. Committee discussed the need to sometimes submit referrals without an ECG. All agreed that referrals should not be rejected on the basis that the patient has not had an ECG.</p> <p>Committee also discussed whether there was a need for as many mandated yearly updates when the GP is using their skills on a daily basis.</p> <p><u>Lincolnshire Provider Review (LPR)</u> Committee viewed and discussed LPR Concern was raised by members about LMC involvement and access to discussions. The Committee agreed that Lincolnshire LMC is the statutory representative body and official voice for general practices in Lincolnshire so the LMC should have a statutory role in the consultation. Committee also discussed the ever increasing workload.</p>
<p>Practice Resilience</p>	<ul style="list-style-type: none"> ● Practice Management Support Network: <ul style="list-style-type: none"> ○ Next meeting taking place on 7th December 2022 about CQC Preparation Workforce Reporting Service – ○ Requests for future topics to be submitted to n.turner14@nhs.net ○ On-site support also available for Lincolnshire practices on request. ● OPEL/GPAS ● Recruitment: <ul style="list-style-type: none"> ○ Recruitment pages on website updated. Adverts only live for 1 month, then Practices need to re-submit / extend. ● Practice Calls/ Visits:

	<ul style="list-style-type: none"> ○ Courtesy calls to practices continue to establish whether any further support or resources are needed. Please provide a direct line or mobile number to info@lincsllmc.co.uk ○ Practice visits are also available upon request for general support, to look at something specific or for a CQC walkthrough. ○ Clinical team visits are also available upon request. ○ To request any of the above please email info@lincsllmc.co.uk or call 01522 576659 ● Positive Practice: aimed at supporting practices to look at their culture, leadership and team working, the aim is to assist the Practice in becoming a good place to work and ultimately to impact positively on patient care and experience. The aim is to involve the team- so all groups, e.g. doctors, admin, nurses are represented.
PCNs	<p>PCN DES and IIF</p> <ul style="list-style-type: none"> ● EA plans signed off. ● Changes to the PCN DES include <ul style="list-style-type: none"> ○ Two new ARRS roles – GP Assistant (band 4) and Digital Transformation Lead (band 8a) with changes to other roles ○ Changes to IIF indicators and anticipatory care requirements. ○ Full details available on the LMC Website: Lincolnshire LMC: Changes to the Network Contract DES (lincsllmc.co.uk)
Coroner/ Medical Examiner	<p><u>Medical Examiner</u></p> <p>Dr Mark Protheroe spoke to the committee about the role of Medical Examiner.</p> <ul style="list-style-type: none"> ● Medical Examining Officers (MEOs) will summarise the case from the time leading up to the death. The Medical Examiner will then go through the summary and then either the MEO or ME will speak with family members directly. ● From 1st April 2023, all deaths will have to be reported to the ME electronically. ● Currently there are several Lincolnshire GP practices trialling the service. ● Committee agreed this is a good opportunity to get used to the new process before it becomes mandatory. ● There are three full time equivalents. Averaging six cases per four-hour session. ● Committee raised communication and process concerns that need to be ironed out before 1st April. ● Committee agreed that MEs and MEOs are very thorough. ● If your practice would also like to sign up please get in touch with Rosa.Wyldeman@nhs.net for more information
CQC	<ul style="list-style-type: none"> ● Inspections continue ● Inspection process changing completely from October (maybe later)– current inspectors may change. LMC Planning to run a preparatory CQC event once the changes have been confirmed. ● LMC can support Practices, in advance, on request and attend inspection dates.
Dispensing	<ul style="list-style-type: none"> ● Health and Wellbeing Board approved the final Pharmacy Needs Assessment (PNA) and the associated documents on 27th September 2022 ● https://www.research-lincs.org.uk/JSNA-PNA.aspx
People Board	General practice representation at People Board

	<ul style="list-style-type: none"> • LMC obtained quotes for BMJ paper and online advertising to help recruitment for all practices to aid recruitment. ICB felt too expensive.
Wellbeing	<ul style="list-style-type: none"> • Wellbeing pages available on LMC website, including many self-help resources and articles • Directory of support services for GPs - www.linclsmc.co.uk/supportservicesforgps • Directory of support services for practice managers and wider practice teams - www.linclsmc.co.uk/supportservicesformsteams • Live Life To The Full (LLTTF) resources and training extended to Lincolnshire practice staff to access for free. www.linclsmc.co.uk/livelifetothefull • Impact Lincs mentoring & coaching available for free to all practice staff • Take-30 telephone support available for free to all practice staff
LMC Development Centre	<p>All training & events available are listed on the LMC website</p> <p>Upcoming Dates:</p> <ul style="list-style-type: none"> • Thursday 3rd November: GP Society Meeting. BOOK YOUR PLACE HERE! • Wednesday 30th November: LMC GP Conference at the Belton Woods Hotel. BOOKINGS NOW OPEN! <p>In the pipeline:</p> <ul style="list-style-type: none"> • Appraisal Training (non-clinical) 6th December. <p>Webinars and podcasts: A wide range of current and interesting webinars are available via the LMC website: Webinars: www.linclsmc.co.uk/educationalwebinars Podcasts: www.linclsmc.co.uk/podcasts</p>

LMC Committee Meetings	<ul style="list-style-type: none"> • Lincolnshire LMC Committee welcomes observers. If you would like to observe a future meeting please contact info@linclsLMC.co.uk • Information about the LMC Committee meetings can be found HERE. • You can find out who your area representatives are via our Meet The Team page • All previous LMC Committee Meeting Reports can be viewed HERE.
Impact Lincs	<ul style="list-style-type: none"> • Impact Lincs is the LMCs Mentoring & Coaching service available to all practice staff. Email: info@linclsmc.co.uk to request the service. •
Take-30	<ul style="list-style-type: none"> • Take-30 is a service available to all practice staff providing support to work through daily challenges. This is a useful resource that practice managers can signpost practice staff to. Call 01522 576659 to arrange your call.