



Lincolnshire LMC Weekly Update 23/02/2024

The Lincs LMC weekly update is an overview of our published information relevant to practices. All of our weekly updates can be found by clicking the button below.

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Primary/ Secondary Care Interface:

"One of the challenges we have faced for years in our daily work in general practice is the non-contractual workload shift from secondary care. The requests of colleagues in practices across Lincolnshire to undertake work that should be performed by colleagues in secondary care is estimated to use up to 20% of general practice capacity to address."

Lincolnshire LMC and key partner organisations including ULHT, LCHS, LPFT and Lincolnshire ICB have formed an "Interface Operational Group" to address the Interface.

As part of this work, to support stronger relationships, which should bring better understanding and reduce workload shift, Lincolnshire LMC will be hosting **3 "Meet the consultant events"** in March on Thursday 7th, 14th and 21st (available to book now in [Lincoln](#), [Grantham](#) and [Boston](#)).

These events will be a crucial chance for general practice colleagues in Lincolnshire to meet with local consultants, help them understand the pressures we face, what we are commissioned to do and to discuss live interface issues. Sharing this understanding and knowing our secondary care colleagues should support improved future working.

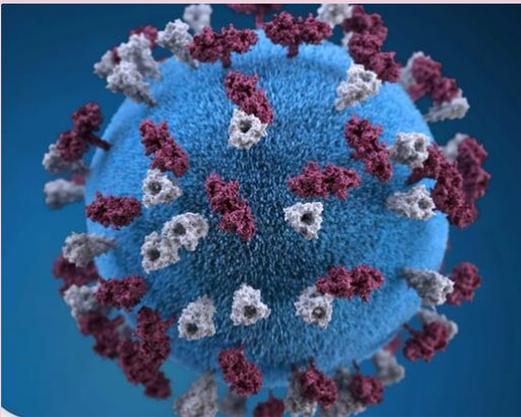
We would strongly encourage all GP colleagues and Practice Management colleagues to attend one of these events.

**7th March | 14th March | 21st March
7PM**

**BOOK Lincoln
07/03/2024**

**BOOK Grantham
14/03/2024**

**BOOK Boston
21/03/2024**



Most recent News:

- [Certification of Death Flow Chart](#)
- [MMR vaccinations for practice staff \(CNSGP\)](#)
- [Measles update including reporting of cases](#)
- [The New Cervical Screening Management System – check you can access prior to go-live](#)

All News



Most recent Guidance:

- [What happens when you are referred by your GP to see a Consultant Privately? \(updated 17/02/2024\)](#)
- [National MMR catch-up campaign](#)
- [Hints and Tips for Dispensing Contractors-January 2024](#)

All Guidance

Information Event: Level 5 programme for new and aspiring managers in General Practice

6th March | 13:00-14:00hrs | MS Teams

Aimed At:

- Practice managers who are new to the role
- Departmental managers who are new to the role
- Departmental managers who are looking to become practice managers
- Assistant and Deputy managers who are looking to become practice managers
- Team leaders and anyone else in practice who is aspiring to become a manager in general practice
- Employers who are interested in supporting a member of staff to develop

A great development opportunity for career progression.

BOOK NOW!



BOOK NOW!



New Webinars available:

[Practice Support Network - Agilio TeamNet Part 3: HR Compliance](#)

[Succession/ retirement planning: What to do with your premises](#)

Or view our extensive webinar library here: www.lincolnshirelmc.co.uk/category/webinars

Last Call: Receptionists

in Primary Care

29th February 2024 | 12:00-13:30 | MS Teams

During this session, learners will come to understand the need for protocol and etiquette when dealing with service users. The ABC of communication will be explained, along with the importance of listening and telephone skills. Challenging behaviour and conflict resolution will also be discussed to give delegates the confidence they need to deal effectively with patients.



BOOK NOW!

Complete Care Navigation

8th March | 12:30-15:30 | MS Teams

This interactive half-day session gives delegates an understanding of how care navigation works and the benefits it brings. Furthermore, delegates will learn how they can engage with patients with increased confidence. This programme provides staff with the foundation on which they can build their knowledge and skills in practice.



BOOK NOW!



Lincolnshire LMC, Commerce House, Outer Circle Road, Lincoln, Lincolnshire LN2 4WJ

[Manage preferences](#)