

MAY NEWSLETTER

ISSUE 50 • MAY 2024

LINCOLNSHIRE LMC NEWSLETTER

BY LINCOLNSHIRE LMC SECRETARIAT

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FEATURED ARTICLE: GPC ENGLAND ROADSHOWS & MS TEAMS CHAT

GPC England, who have informed NHSE that they are in dispute, want each and every GP colleague and PM in Lincolnshire to be aware of what is happening as a result of the recent GMS contract referendum, where an overwhelming 99.2% of GP colleagues across the country voted against the now imposed 24/25 GMS contract.

Lincolnshire LMC has created a MS Teams channel so we can pass GPC England information and updates to you rapidly.

To do this, we need you to email us at Lincolnshire LMC on <u>info@lincslmc.co.uk</u> and provide us your NHS.net email address as this is required for us to add you to the MS Teams channel.

Three live roadshows have been set up for you to attend to hear directly from the GPC England Exec team about current discussions and any future plans. We would encourage you to attend one of these events to understand and contribute to what happens for general practice over the coming months.

Now is the time for GP colleagues to come together to "Protect your practices, protect your patients".

Roadshow locations and booking links below:



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ACCELERATED ACCESS TO GP-HELD PATIENT RECORDS - MAY 2024

The BMA have recently published further guidance on this matter. Accelerated access to records has caused understandable concerns for practices especially with a national push on ICBs to increase uptake by NHSE.

The update reads:

The BMA understands that some Integrated Care Boards (ICBs) are putting increasing pressure on practices to comply with the contractual requirement to provide online access to the prospective medical record for their registered patients, whether those patients have requested that access or not.

The BMA advice remains valid: we would encourage practices to follow their Data Protection Impact Assessment (DPIA) and put in place the mitigations identified, in order to be confident that the change to the processing of personal data is legal under the Data Protection Act.

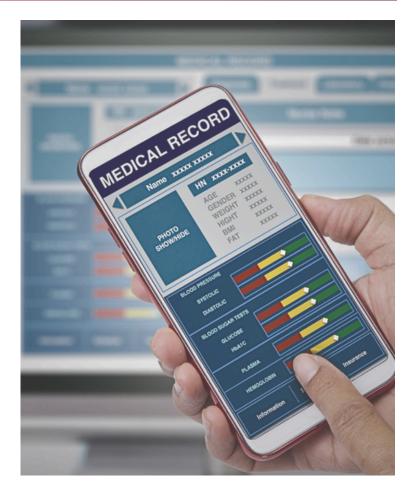
It is worth noting that following the BMA's advice of Autumn 2023, the Information Commissioner's Office (ICO) was asked by many practices for its opinion on the proposed processing required by the contract, and its legality, should a practice's DPIA be followed.





Article written by Dr Reid Baker, Lincolnshire LMC Date: 28/05/2024

CLICK HERE FOR FULL ARTICLE



The ICO was content that the proposed processing was legal, with the caveat that the mitigations proposed within the DPIA be put in place. The ICO published their response here. The change to processing did not reach the bar requiring prior consultation, as the risks identified and mitigations proposed were deemed to be sufficient.

A key paragraph in the ICO's response stated "As long as GP practices remain in control of deciding which records are made available, and retain the ability to prevent a patient record being accessed through the AAGPR [Accelerated Access to GP Records] system, we consider that they remain able to mitigate any risks to the rights and freedoms of individuals from the roll-out of the programme. We are satisfied that the potential data protection risks have been identified, and that sufficient mitigations are in place which still enable GP practices to meet their contractual requirements."

FINAL PREPARATIONS FOR TRANSITION TO THE CERVICAL SCREENING MANAGEMENT SYSTEM (CSMS)

The <u>CSMS</u>, the new IT system designed to support the continued success of the NHS Cervical Screening Programme, is now in the final stages of testing. The system is expected to go live in late June 2024.

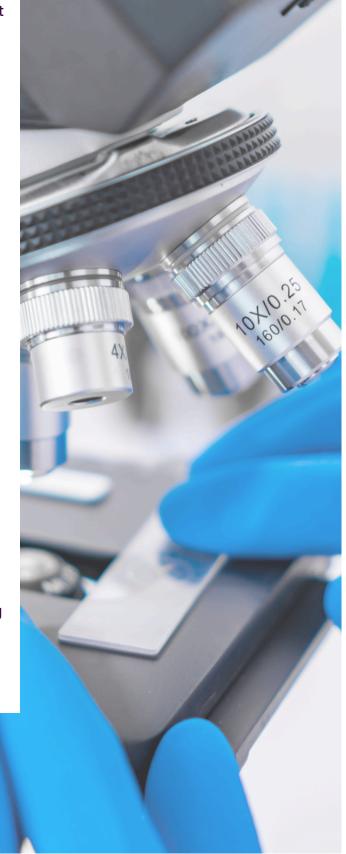
All staff delivering cervical screening services must complete the final actions outlined in the <u>system letter</u> issued on 21 May 2024 by 17 June 2024. These actions include:

- 1. Carrying out a check to confirm access to CSMS. <u>Guidance</u> is provided to support completing an access check and addressing any encountered problems.
- 2. Completing CSMS training, which includes <u>Part 1: Introducing the new CSMS</u>, and <u>Part 2:</u> <u>Using the new CSMS</u>. These training modules are now available on the Learning Hub and can be accessed using an e-Learning for Health login. Training must be completed before using the new CSMS.

Additionally, <u>GP practices have been asked to</u> <u>review and update email details</u> held on Open Exeter to continue receiving prior notification list (PNL) reminders and to support effective patient call/recall processes.

Once CSMS goes live, it will be accessed via an NHS smartcard, and the current Open Exeter system will no longer be accessible for delivering NHS cervical screening services. For any questions or further assistance, please

contact the CSMS Implementation Team at <u>screening.implementation@nhs.net</u>.

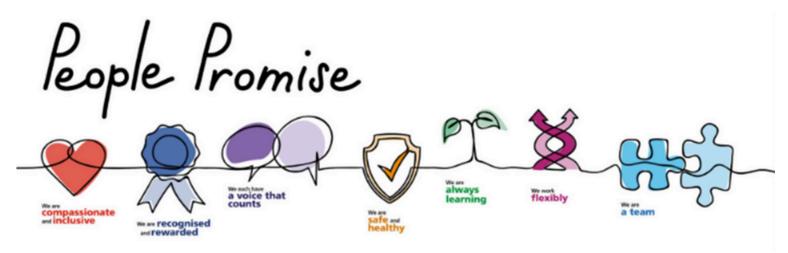






Article written by Nick Turner, Practice Support Officer, Lincolnshire LMC Date: 22/05/2024 The NHS People Promise is a national initiative that seeks to improve the experience of working in the NHS for everyone.

The People Promise comprises of seven elements as illustrated in the graphic below:



Helen and Ruth will be hosting a series of People Promise drop-in sessions throughout 2024/2025 to present the different elements of the People Promise, introduce related resources and to provide a platform for discussion and sharing of improvement ideas.

Information and resources on the NHS People Promise are available on the links below:

- <u>NHS England » Our NHS People Promise</u>
- <u>People Promise Lincolnshire Training Hub</u>
- Primary Care People Promise :: Lincolnshire One Workforce (oneworkforcelincs.co.uk)
- <u>https://nhs.sharepoint.com/sites/71E_NHSLincoInshirePrimaryCare/SitePages/The-NHS-People-Promise.aspx</u>

We are keen to work with existing champions, such as wellbeing champions, freedom to speak guardians, menopause champions. We are also looking to identify new champions to help implement the People promise successfully into Lincolnshire Primary Care.

Upcoming People Promise dates for your diary:

- Tuesday 21st May 12pm-1pm via Teams: People Promise Staff Engagement Drop-In: The Power of the Team. For the Teams link, contact <u>ruth.pollock@nhs.net</u>
- Wednesday 22nd May 12pm-2pm: NHS Pensions Awareness Training with Isio. For the Teams link, contact <u>helen.ashwell2@nhs.net</u>
- Tuesday 25 June 2024 12pm-1pm: People Promise Staff Engagement Drop-In: Flexible working – what does this mean in reality? For the Teams link, contact <u>ruth.pollock@nhs.net</u>
- Tuesday 23 July 2024 12pm-1pm: People Promise Staff Engagement Drop-In: Primary Care, General Practice – what are the challenges? What are our achievements and what do we need to be proud of?

Meet your Lincolnshire People Promise Managers:





Helen Ashwell

Ruth Pollock

CLICK HERE FOR FULL ARTICLE

EURIPA FORUM AT THE LINCOLN MEDICAL SCHOOL: 20/06 - 22/06

LIRCH is hosting the 13th EURIPA forum at the Lincoln Medical School from June 20th to 22nd this year.

EURIPA is the European Rural and Isolated Practitioners Association – see website here: <u>https://www.euripa.org/</u>

The purpose of EURIPA is to support rural and isolated family GPs and address the health and wellbeing needs of rural communities.

The title of this year's conference is : Tackling Health Inequalities in Rural and Remote Communities. This is the first time that the conference has been hosted in the UK, and it is a real opportunity for our institute and key partners to highlight the initiatives that are being undertaken in Lincolnshire to address health inequalities in rural and coastal communities.

EURIPA is an offshoot of WONCA (World Organisation of Family Doctors) : <u>World Organization of</u> <u>Family Doctors (WONCA) (globalfamilydoctor.com)</u>

It is also very timely that we are hosting the event this summer as we launch the new Lincoln Institute for Rural and Coastal Health (LIRCH) funded by the E3 grant.

The event is also being supported by the Royal College of General Practitioners.

We are very keen to maximise attendance at the event by widely promoting this to Lincolnshire GPs and healthcare practitioners.

Would it be possible to promote this event through the ICB and make sure that we make the conference visible to all primary care practices across the region?

Registration is currently open and abstracts are still being accepted for the event: <u>https://forum.euripa.org/page/abstract-submission</u>





Article written by Nick Turner, Practice Support Officer, Lincolnshire LMC Date: 06/05/2024

SECONDARY TO PRIMARY CARE WORKLOAD SHIFT



One of the challenges we have faced for years in our daily work in general practice is the noncontractual workload shift from secondary care. The requests of colleagues in practices across Lincolnshire to undertake work that should be performed by colleagues in secondary care is estimated to use up to 20% of general practice capacity to address.

This excess burden on non-contractual work not only adds pressure to capacity in practices already managing increasing patient demand but can cause frustration for general practice colleagues as it affects patient journeys, affects GP-patient relationships, and can make colleagues feel undervalued in the system. Historically, some colleagues, while knowing undertaking this non-contractual work may impact their capacity to address direct general practice generated workload, have done so to avoid patient harm, maintain patient relationships and to not expend more precious time requesting secondary care colleagues undertake the remedial actions themselves.

The NHSE document <u>Recovering Access to Primary Care</u> from May 2023 seeks to "Reduce Bureaucracy" by addressing this workload shift and improving the primary-secondary care interface.

Lincolnshire LMC and key partner organisations including ULHT, LCHS, LPFT and Lincolnshire ICB have formed an "Interface Operational Group" to address the Interface.

The main aim of this interface work from an LMC perspective is to create a framework for ongoing and sustained resolution in the workload shift you see from secondary care in your practice...



Lincolnshire UPCOMING TRAINING

JUNE 2024

11/06/2024 – Safeguarding Level 3 Refresher Training (Child & Adult) 09:30 – 16:00 | MS Teams

BOOK NOW

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13/06/2024 – Clinical Coding for Primary Care Staff | 13:30 – 15:30 | MS Teams

BOOK NOW

18/06/2024 – Complete Care Navigation | 12:30 – 15:30 | MS Teams

BOOK NOW 📀



JULY 2024

04/07/2024 – Clinical Coding for Primary Care Staff | 13:30 – 15:30 | MS Teams



09/07/2024 – Your LMC Day | 09:15 – 16:30 | Doddington Hall | Lincoln | LN6 4RU





11/07/2024 – Understanding Prospective Records Access | 12:30 – 13:45 | MS Teams

BOOK NOW

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EVENTS



JULY 2024

11/07/2024 – Lincolnshire GP Society | 19:00 – 21:30 | Bomber Command Centre | Lincoln

BOOK NOW



17/07/2024 - Lincolnshire LMC Dispensing Practices Day | 09:15 -16:30 | Dower House | Woodhall Spa

BOOK NOW

17/07/2024 - 17/07/2024 -Correspondence Management | 13:30 - 15:00 | MS Teams

BOOK NOW

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AUG -SEP 2024

12/09/2024 - 13/09/2024 - Lincs Practice Management Conference 2024 | Belton Woods Hotel



27/09/2024 – Basic Life Support | 10:00 – 13:30 | Woodhall Spa

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BOOK NOW

LINCOLNSHIRE GENERAL PRACTICE APPOINTMENT INFOGRAPHICS



Using the information provided by NHS digital we have created infographics detailing how many appointments were made each month by Lincolnshire General Practices, how many were face-to-face and how many were within 24 hours of contact.

These can be shared via your practice's social media. All of our general practice infographics can be found here: <u>https://www.lincslmc.co.uk/infographics</u>

In addition to the Appointments infographics, we also create useful infographics with information to help your patients care for themselves at home and inform patients of key services.

Do you have an idea for a useful infographic?

If you would like us to create an infographic that will be helpful for Lincolnshire general practices to share with their patients, please email us at <u>info@lincslmc.co.uk</u>



MENTORING AND COACHING

Our trained mentors can support you to make positive steps forward in your career and personal life.

MENTORING & COACHING CAN BENEFIT YOU AND YOUR ORGANISATION IN MANY WAYS:

- Help to make improvements to your work life balance
 - Allow you to manage transitions positively
 - · Create a positive focus on achieving your aspirations
 - Improve your motivation
 - Develop & enhance your leadership skills
 - Improve your resilience
 - **Build your confidence**

This service is available free of charge for Lincolnshire GPs, Nurses & Practice Managers .

USEFUL LINKS

Training resources:

- Lincolnshire Training Hub
- <u>E-Learning for Health (e-LfH)</u>
- **NB Medical Education**
- <u>GP Forum CPD Opportunities</u>

Wellbeing Resources:

- <u>10 Top Tips Wellbeing Poster</u>
- Mentoring & Coaching Poster
- Take-30 Poster
- LMC Wellbeing page

Networking:

Lincoln Medical Society

Newsletters:

- <u>Sessional GPs e-newsletter</u>
- <u>GP Weekly Bulletin (England)</u>
- GP Trainee Newsletter
- Practice Manager Association News
- The Cameron Fund newsletter Autumn 23

Buying Group:

Latest LMC Buying Group Update



01522 576659 | INFO@LINCSLMC.CO.UK

www.lincslmc.co.uk/wellbeing



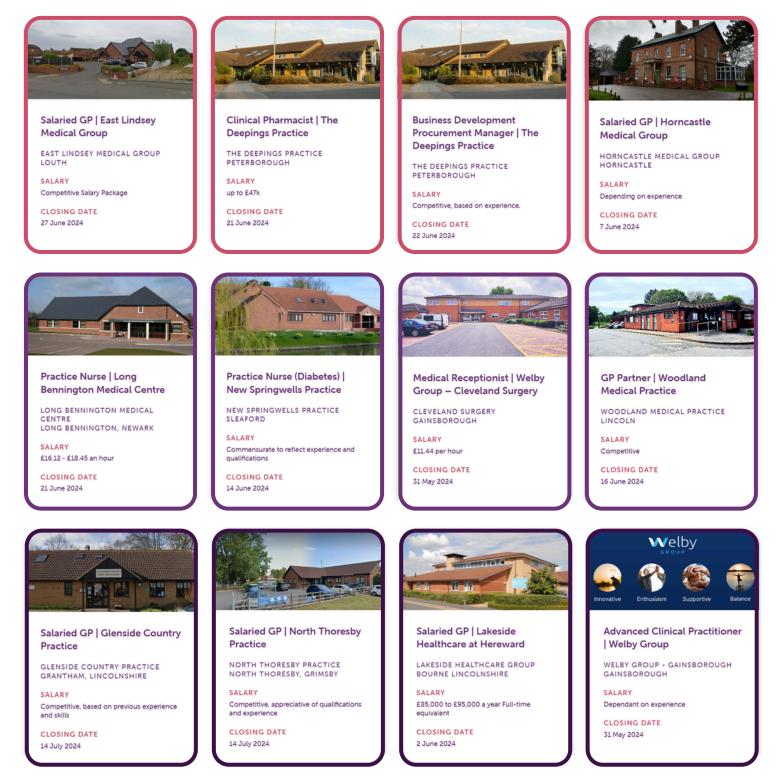


VACANCIES IN LINCOLNSHIRE GENERAL PRACTICE



VIEW ALL VACANCIES HERE

EMAIL US YOUR JOB LISTINGS



LINCS LMC VACANCIES PAGE IS CURRENTLY UPDATED EVERY TUESDAY

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