



LINCOLNSHIRE LMC NEWSLETTER

BY LINCOLNSHIRE LMC SECRETARIAT

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LINCOLNSHIRE LMC NEWSLETTER

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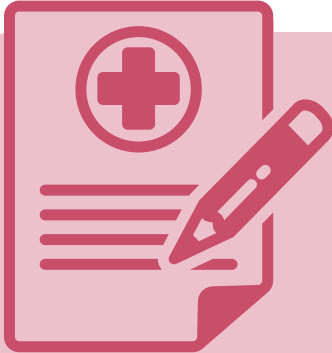
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PERFORMANCE MATTERS: ACCURATE EXAMINATION DOCUMENTATION

The LMC regularly represents and supports doctors who have been identified as having “performance” issues. The LMC has identified a number of themes which recur, and this regular feature will highlight these, so that our members can avoid these pitfalls.



A recent case involved a GP who documented parts of an examination that other parties present stated did not occur. In this case, the patient became unwell from a linked condition which may have been picked up if the documented examination had occurred.

The case was reported to NHSE and investigated.

This case highlights not only the importance of appropriate examination, but that making the examination being undertaken clear to the patient and other parties present. It also highlights that if a part of an examination is omitted, a reason and any remedial action required to complete any parts deemed necessary should be documented.

In line with GMC Decision making and consent content:

Keeping patients’ medical records up to date with key information is important for continuity of care. Keeping an accurate record of the exchange of information leading to a decision in a patient’s record will inform their future care and help you to explain and justify your decisions and actions.

And GMC Openness and honesty when things go wrong: The professional duty of candour:

Every health and care professional must be open and honest with patients and people in their care when something that goes wrong with their treatment or care causes, or has the potential to cause, harm or distress. This means that health and care professionals must:

- tell the person (or, where appropriate, their advocate, carer or family) when something has gone wrong
- apologise to the person (or, where appropriate, their advocate, carer or family)
- offer an appropriate remedy or support to put matters right (if possible)
- explain fully to the person (or, where appropriate, their advocate, carer or family) the short and long term effects of what has happened.



Article written by Dr Reid Baker, Medical Director , Lincolnshire LMC
Date: 15/10/2024



Full article here: www.lincolnlmc.co.uk/performance-matters-accurate-examination-documentation/

IMPROVED SINGLE POINT OF ACCESS TO HELP FIND THE BEST SUPPORT FOR COMPLEX PATIENTS

Health and social care professionals working across Lincolnshire are reminded that they have access to a dedicated, clinically led single point of access (SPA) to escalate challenges with patients who need support and where there seems to be no easy resolution.

The SPA was established last winter by Lincolnshire Community Health Services NHS Trust (LCHS) to support clinicians and care workers who have patients that need support in the community, but are not sure which service to refer them to. This would typically be patients who don't fit easily into the criteria for any one service, but who clearly need help in a timely manner. This could range from moving and handling support to input from community nurses or the IV team, or a combination of them all.

The caller will go through a triage process, and if appropriate they will be put through to speak to a clinician who will take clinical responsibility for the patient. This clinician will make sure the patient gets what they need in a timely manner. This is an improved and enhanced service as previously callers had to wait for a call back from a clinician.

To view our full guidance, please follow the link below:

www.lincslmc.co.uk/improved-single-point-of-access-to-help-find-the-best-support-for-complex-patients/



Article written by Nick Turner, Practice Support Officer, Lincolnshire LMC | Date 15/10/2024



GENERAL PRACTICE ANNUAL ELECTRONIC SELF-DECLARATION (EDEC)



All practices are required to submit to eDEC using NHS England's Strategic Data Collection Service (SDCS):
<https://datacollection.sdcs.digital.nhs.uk/>



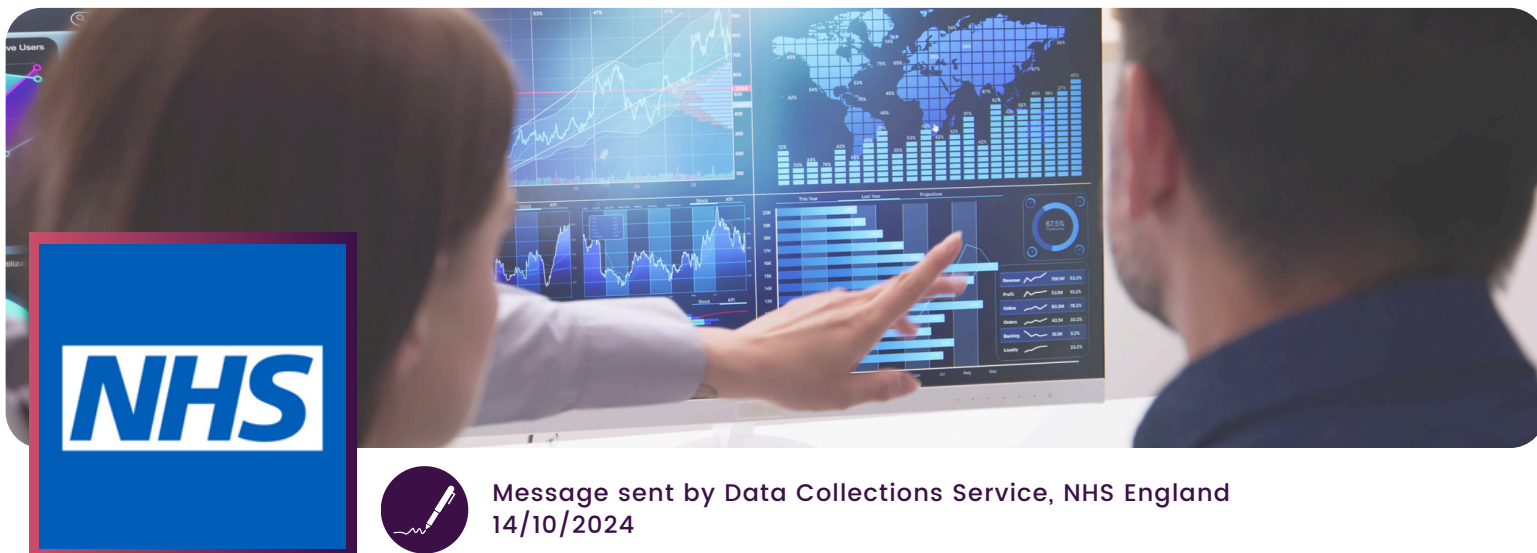
If you have any questions about accessing or submitting to eDEC, email the national service desk with eDEC in the subject line:
ssd.nationalservicedesk@nhs.net

The collection window is Monday 14 October until Monday 25 November 2024.

Log into SDCS during the collection window to access eforms by clicking on Submissions/New/Create. Once your practice completes a submission, you will receive an email notification receipt with a PDF attachment which includes a copy of your return. Please keep the receipt and copy of your return for your records.

Only GP practice staff members who already have an SDCS user account to submit their practice eDEC are eligible to access the [NHS GP Catchment Hub](#) to view, edit and update their catchment area. If you don't have access to the hub and already have an SDCS user account please contact ssd.nationalservicedesk@nhs.net so this can be looked into.

In the 2024/25 collection practices will be provided with a summary page to help easily identify any revisions and new questions.



Message sent by Data Collections Service, NHS England
14/10/2024



DoubleTree by Hilton,
Lincoln, LN1 1YW

lincolnshire *lmc*

Lincolnshire GP & ACP 2024 Conference

Know your limits



Date: 15th & 16th November 2024



Time: 12PM Fri - 12:30 PM Sat

A strong line-up of both clinical and non-clinical guest speakers across both days and lots of networking and socialising opportunities

Topics:

- Know your limits - safe working and collective action
- The sky's the limit - AI and technology enhanced general practice
- Exploring new and receding limits - SGLT2s application with heart failure, diabetes, and chronic kidney disease.
- Know your contractual limits
- Pushing limits - Conflict Management
- Personal limits - Assisted dying
- Your imagination is the limit - The power of green is good for health



Residential stays available

**CLICK HERE TO
BOOK NOW!**



Dr Reid Baker

Medical Director, Lincolnshire LMC
Conference Chair



GPCE'S VISION FOR GENERAL PRACTICE – 'PATIENTS FIRST' CAMPAIGN

The BMA's "Patients First" campaign focuses on addressing the critical underfunding and workforce challenges in GP practices across England. It calls for urgent investment by 2025/26 to prevent worsening patient access, GP shortages, and declining care standards. The campaign advocates for better funding to safeguard the future of general practice and ensure sustainable, high-quality care.

'Patients First: Why general practice is broken & how we can fix it' details the essential changes that need to happen to stop the loss of local practices, to retain experienced NHS GPs in their surgeries, and to fund practices to take on more GPs and more practice nurses to deliver more appointments.

We focus on:

- firstly, what patients need right now, without the need for additional funding
- next, what is needed in the NHS 10-year plan and in 2025/26 to stabilise collapsing GP services for patients, and
- beyond that, for the Government to work in partnership with us to secure a new deal for GP practices across England which will deliver what patients need within this Parliament.

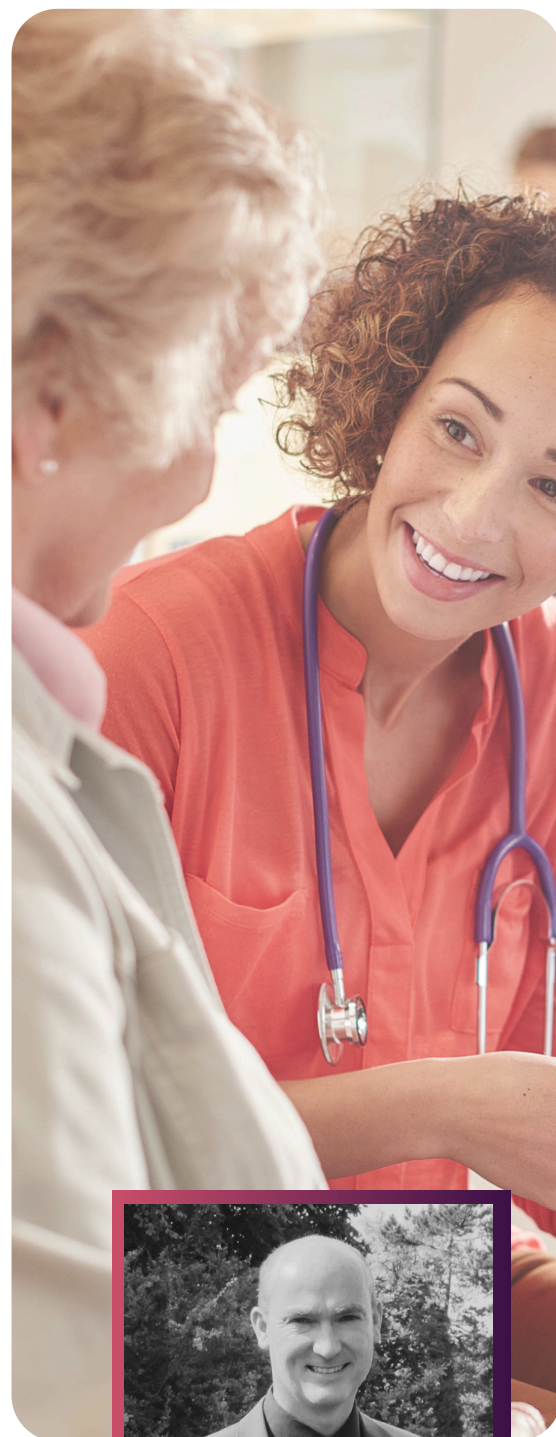
Increasing investment:

Our additional ask of 11p per patient per day for essential services in 2025/26, increasing current investment from £112.50 to £152.50 per year, will stabilise GP practices and buy us time to secure a new contract fit for the future to deliver:

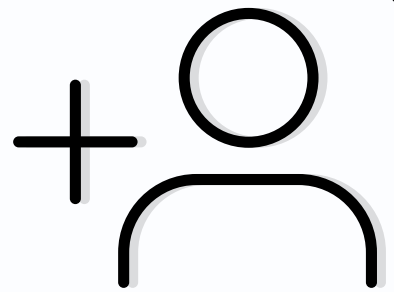
- More GPs and more practice nurses
- Stability to stop the NHS GP 'brain drain'
- Essential continuity of care to reduce hospital referrals and emergency admissions
- Essential overdue investment in general practice services across England
- Fair pay and conditions for the whole practice-employed team

To view the full guidance, please follow the link below:

www.bma.org.uk/our-campaigns/gp-campaigns/contracts/patients-first



Article written by Nick Turner, Practice Support Officer,
Lincolnshire LMC | Date 10/10/2024

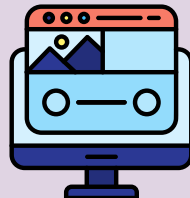


FOLLOW US ON SOCIAL MEDIA

KEEP UP-TO-DATE WITH RELEVANT LINCOLNSHIRE GENERAL PRACTICE
INFORMATION BY FOLLOWING US ON X, FACEBOOK AND INSTAGRAM



**LATEST GUIDANCE
PERTINENT TO YOU**



**ACCESS OUR GENERAL
PRACTICE RESOURCES**



**UPDATES ON OUR
UPCOMING EVENTS**

WHY FOLLOW US?

We post on our social media pages regularly to ensure you don't miss out on important information such as: updated news and guidance, upcoming events and relevant reminders.

HOW CAN THIS BENEFIT YOU?

In addition to the informational posts, we also share resources for yourself and your practice to use including: appointment data, collective action infographics, and wellbeing posters.

Where can you follow us ?



@LincolnshireLMC

BMA GP SAFE WORKING GUIDANCE HANDBOOK

In September, GPC England published a 'Safe working guidance' handbook to help GPs and practices in the delivery of safe, high-quality care for their patients and communities. The profession wants to provide care without risking harm to others or ourselves.

At a time of unprecedented pressures, we must make changes to our workload to preserve patient care in the face of a shrinking workforce and rising demand. This will help to protect the sustainability and future of general practice.

We recommend you do this by focusing on the delivery of General Medical Services, in line with the needs of your patients and practice, and deprioritising work and activities that fall outside of your core contractual requirements. This guidance reflects the **contractual changes** imposed by NHS England in April 2024. We offer ways of doing this that still enable you to stay within the terms of your GMS/PMS.

The guidance outlines how to manage workload effectively, setting safe limits of 25 patient consultations per day in line with UEMO recommendations, and encouraging practices to adopt systems that protect both patients and staff.

The BMA handbook (and summary) can be downloaded and saved from the website: www.bma.org.uk/GPsSafeWorking.



Further guidance and resources such webinars and FAQs can also be accessed, with patient information posters and social media graphics to download and share.

We cannot care for our patients if we do not care for ourselves and our colleagues.



Article published by Nick Turner, Practice Support Officer,
Lincolnshire LMC | Date 09/09/2024



MAKE SAVINGS ON PRODUCTS AND SERVICES BY UTILISING THE BUYING GROUP APPROVED SUPPLIERS

The LMC Buying Group has an impressive list of suppliers that cover a variety of products and services, from stationery and office equipment to medical consumables and confidential information shredding.

We regularly identify savings between 20% and 45% made on office items from our supplier, Whittaker Workplace Solutions. They can supply your practice with everything it needs to run smoothly, including stationery and office products, catering and cleaning supplies and printer cartridges. To order from them, you can phone, email, fax or order online at all times.

If you are looking for a company that can provide confidential information protection and secure document shredding, hard-drive destruction and associated recycling services, the Buying Group have the perfect supplier for you. Through Shred-it's partnership with the Buying Group, all members can access 50% off standard rates. Shred-it supplies their services to organizations of all sizes in the private, public and third sectors.

To access the discounts, you would have to sign up with the Buying Group. Membership is completely free for practices. For those of you who are already members, accessing these discounts is incredibly simple, all you have to do is visit the [Buying Group's website](#) and click onto the supplier page you are interested in.



Buying group's Suppliers list below:

<https://www.lmcbuyinggroups.co.uk/suppliers/>



Surely your health is worth more than 30p a day?

This is the amount your GP Practice is funded to provide you unlimited treatment every year.

#GPsAreOnYourSide

We have created a couple of infographics for you to use on your social media and websites to highlight GP collective action and to direct patients to further information to help their understanding and aim to generate support for the actions you are taking.

We hope that these, in combination with the LMC collective action patient leaflet we sent to practices in August and the letter for MPs we sent earlier today, will give practices a robust foundation for discussions with patients.

Please let us know what other communications and infographics you would like to see by email us at: info@lincsllmc.co.uk

We have attached the infographics along with some words you may want to attach to social media and website posts below.



[CLICK HERE TO DOWNLOAD OUR
COLLECTIVE ACTION INFOGRAPHICS](#)



Infographics created by Laura Harrison, Lincolnshire LMC
08/10/2024



IMPACT
lincs

Take - 30 Service

Don't lock your feeling away, call or email the Take-30 service to arrange a confidential conversation, we are here to listen.

IMPACT
lincs

Mentoring & Coaching

Available free of charge for all Lincolnshire General Practice Staff



USEFUL LINKS

Training resources:

- [Lincolnshire Training Hub](#)
- [E-Learning for Health \(e-LfH\)](#)
- [NB Medical Education](#)
- [GP Forum CPD Opportunities](#)

Wellbeing Resources:

- [10 Top Tips Wellbeing Poster](#)
- [LMC Wellbeing page](#)

Networking:

- [Lincoln Medical Society](#)

Newsletters:

- [NHS people promise bulletins](#)
- [Sessional GPs e-newsletter](#)
- [GP Weekly Bulletin \(England\)](#)
- [GP Trainee Newsletter](#)
- [Practice Manager Association News](#)

Buying Group:

- [Latest LMC Buying Group Update](#)



VACANCIES IN LINCOLNSHIRE GENERAL PRACTICE

[VIEW ALL VACANCIES HERE](#)

[EMAIL US YOUR JOB LISTINGS](#)



PCN Clinical Pharmacist | K2 Healthcare

K2 HEALTHCARE
SAXILBY, LINCOLN

SALARY
Depending on experience

CLOSING DATE
28 October 2024

[MORE DETAILS](#)



2 x GP Salaried | Spilsby Surgery

SPILSBY SURGERY
SPILSBY

SALARY
Competitive

CLOSING DATE
30 November 2024

[MORE DETAILS](#)



Salaried GP | Cliff Villages Medical Practice

CLIFF VILLAGES MEDICAL PRACTICE
LINCOLN

SALARY
Competitive

CLOSING DATE
31 October 2024

[MORE DETAILS](#)



Practice Manager | Glenside Country Practice

GLENSIDE COUNTRY PRACTICE
GRANTHAM, LINCOLNSHIRE

SALARY
Competitive

CLOSING DATE
8 November 2024

[MORE DETAILS](#)



Part-Time Receptionist | Washingborough Family Practice

WASHINGBOROUGH FAMILY PRACTICE
WASHINGBOROUGH, LINCOLNSHIRE

SALARY
Depending on experience

CLOSING DATE
28 October 2024

[MORE DETAILS](#)



Patient Navigator / Receptionist | New Springwells Practice

NEW SPRINGWELLS PRACTICE
SLEAFORD

SALARY
Depending on experience

CLOSING DATE
25 October 2024

[MORE DETAILS](#)



Chronic Disease Nurse | Gosberton Medical Centre

GOSBERTON MEDICAL CENTRE
GOSBERTON, SPALDING

SALARY
Competitive

CLOSING DATE
31 October 2024

[MORE DETAILS](#)



Salaried GP | Gosberton Medical Centre

GOSBERTON MEDICAL CENTRE
GOSBERTON, SPALDING

SALARY
Competitive

CLOSING DATE
8 December 2024

[MORE DETAILS](#)



GP Partner | Lakeside Healthcare at Hereward

LAKESSIDE HEALTHCARE GROUP
BOURNE LINCOLNSHIRE

SALARY
Depending on experience 100 percent of parity drawings

CLOSING DATE
27 October 2024

[MORE DETAILS](#)



Medical Receptionist | Market Cross Surgery

MARKET CROSS SURGERY
CORBY GLEN

SALARY
Depending on experience

CLOSING DATE
18 October 2024

[MORE DETAILS](#)



GP Partner | Suttons Medical Group

SUTTONS MEDICAL GROUP
LONG SUTTON, SPALDING

SALARY
Competitive

CLOSING DATE
31 October 2024

[MORE DETAILS](#)

LINCS LMC VACANCIES PAGE IS CURRENTLY UPDATED WEEKLY