

PRACTICE IN TOUCH

MAY NEWSLETTER

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LINCOLNSHIRE LMC **NEWSLETTER**

BY LINCOLNSHIRE LMC SECRETARIAT

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PERFORMANCE MATTERS: THE IMPORTANCE OF ACCURATE CLINICAL RECORD KEEPING

The LMC is regularly involved in representing and supporting doctors who have been identified as having "performance" issues. The LMC has identified a number of themes which recur, and this regular feature will highlight these, so that our members can avoid these pitfalls.

A recent case involved a GP who was reported by a colleague for adding an appointment and consultation in a patient record that did not occur. This case was reported to NHSE and investigated.

While there may be various reasons for an appointment being added to a patient's record that did not occur, this case highlights the importance of taking care when booking appointments and adding clinical entries into notes to ensure the integrity of the patient record is maintained. Clinicians may potentially

have multiple patient records open at once while processing results, tasks or other workload, so ensuring the correct record is open is crucial.

VIEW FULL ARTICLE HERE

Report written by Dr Reid Baker, Medical Director, Lincolnshire LMC.



The Call I Just Took

The IGPM have created a fantastic video for practices to use on websites, social media and in waiting rooms, calling for compassion:

"Receptionists are not 'just admin' — they are patient advocates, navigating complex systems to get people the care they need. They are the gateway to the clinical team, and without them, there is no access. But constant abuse is pushing them to breaking point. Burnout is rising, and we are losing skilled staff who can no longer absorb the emotional toll. This campaign is a call for compassion — because protecting our reception teams protects access to care. You don't know what happened on the call they just took.."

VIEW & SHARE HERE

LINCOLNSHIRE LMC WELCOME A NEW TEAM MEMBER!

Lincolnshire LMC are thrilled to welcome Aimee Bruten to the LMC team, having joined as an Administrative Assistant.

Since starting, Aimee has been busy familiarising herself with Lincolnshire General Practice and getting to know our members, as well as supporting the team with administrative tasks.

Before joining the LMC, Aimee spent the last three years working in Human Resources within the education industry, where she's supported teachers and staff.

Before that, she spent her weekends working at her local Indoor Climbing Centre, gaining her Indoor Climbing Assistant and her Climbing Wall Instructor qualifications. Aimee enjoyed sharing her love for climbing with people of all ages and helping them discover the thrill of the sport.

Aimee is excited to join the Lincolnshire LMC team as an Administrative Assistant! She cannot wait to dive in and meet everyone, especially at LMC events. She really looks forward to connecting and getting to know all of you!

Outside of work, Aimee loves staying active at the gym and enjoys spending quality

time with her family and her dog, whether it's going on adventures or just relaxing at home.

Aimee is excited for this new journey and can't wait to bring her energy and enthusiasm to the LMC community!

Please join us in giving Aimee a warm welcome!

To meet the full team and see who is currently on the LMC Committee visit:

www.lincslmc.co.uk/meet-the-team



Article written by Aimee Bruten, Administrative Assistant and Rosa Wyldeman, Operations Officer

LINCOLNSHIRE LMC INTERFACE UPDATE

Midwifery Survey

Firstly, a big thank you to everyone who took the time to respond to the recent LMC Midwifery Survey. It's helpful to hear your honest views and experiences, we value the insights shared.

We will be meeting with members of the midwifery team within an interface meeting to talk through the findings which will be a great chance for us to reflect upon what the survey has told us, celebrate the things that are working well, and start looking at how we can tackle any areas where improvements are needed.

Fit Note Survey - May

Thank you to everyone who took part in the recent fit note survey. It's reassuring to see that very few negative responses were received about inappropriate fit note requests, which suggests the current pathway is mostly being followed by secondary care.

If anyone does come across any future issues with inappropriate fit note requests, please do let me know by email so we can continue to monitor and address this.

Thank you to everyone who's raised concerns this month, please keep sharing these issues back to us so that we can support you.

email - jane.down4@nhs.net

Article written by Jane Down, Interface Officer, Lincolnshire LMC

HAEMATOLOGY GP FAQS

Guidance has been written by NWAFT Haematology team to support primary care. This guidance is useful to consider how to investigate haematological abnormal results, but as an LMC, we do not advise practices to undertake some things suggested in the guidance like non-commissioned monitoring of things like MGUS and CLL.

VIEW GUIDANCE HERE

Article written by Rosa Wyldeman, Operations Officer, Lincolnshire LMC

IMPORTANT CHANGES TO THE ROUTINE CHILDHOOD VACCINATION SCHEDULE FROM JULY 2025 & WEBINAR

The UK Health Security Agency (UKHSA) and NHS England have announced significant changes to the routine childhood vaccination schedule, taking effect from 1 July 2025 and 1 January 2026.

These updates are designed to optimise protection against serious diseases and improve vaccine uptake at key developmental stages.

These changes are required as a result of the discontinuation of the manufacture of Menitorix (Hib/MenC) vaccine. This has prompted the Joint Committee on Vaccination and Immunisation (JCVI) to recommend and advise on a number of other changes to the national childhood immunisation schedule to optimise the overall protection of children in the UK.

Please share this information with your teams involved in vaccinations.

A summary of the changes to the childhood schedule from 1 July 2025 and 1

January 2026 is set out in tables 1 and 2 of the guidance.

Any children with an incomplete immunisation history for their age should be managed according to the <u>UKHSA uncertain or incomplete immunisation</u> <u>algorithm</u>, which is being updated to reflect these changes.

Upcoming Webinar for Health Professionals

To support the implementation of these changes, the UKHSA Immunisation Team is hosting a webinar on Wednesday 11 June 2025, 14:00–15:15. This session is aimed at all health professionals involved in delivering childhood immunisations, including those in General Practice.

The webinar will provide:

- A full explanation of the changes
- Practical advice for delivery teams
- A chance to ask questions and share feedback

The webinar will be held via Microsoft Town Halls. A recording, presentation slides, and support resources will be shared with all registered attendees after the event.

Please save the date and register <u>here</u>



Article written by Nick Turner, Practice Support Officer, Lincolnshire LMC

'RETIRE AND RETURN' OPTION FOR GPS

The NHS Pension Scheme offers a number of flexible retirement options with new flexible retirement options being introduced to help employers attract and retain experienced staff.

The retire and return scheme provides retired staff the option to re-join the NHS Pension Scheme after full or partial retirement to take advantage of extra earning capacity. For practices, it is a way of supporting the financial wellbeing of employees, whilst benefitting from their ongoing expertise in the workforce. This scheme allows staff to build up further pension for a comfortable retirement and may help to bridge any gap between taking their NHS Pension and State Pension benefits.

If you're not ready to stop work altogether, you can retire and take your full pension, then return to work after a short break and re-join the NHS Pension Scheme to keep building your future pension benefits.

For more information about this scheme or any of the flexible retirement options available you can explore the information pages linked below:

- Retire & Return
- <u>Using flexible retirement to support retention</u>
- NHS Pensions retire and return guide for employers



Article written by Rosa Wyldeman, Operations Officer, Lincolnshire LMC

Waiting for Hospital Care & 'Expedite' Letters

Some useful guidance about expedite letters has been provided by our LMC Interface Officer, Jane, for patients to better understand what expedite letters are, how they work, and what to do if symptoms are getting worse.

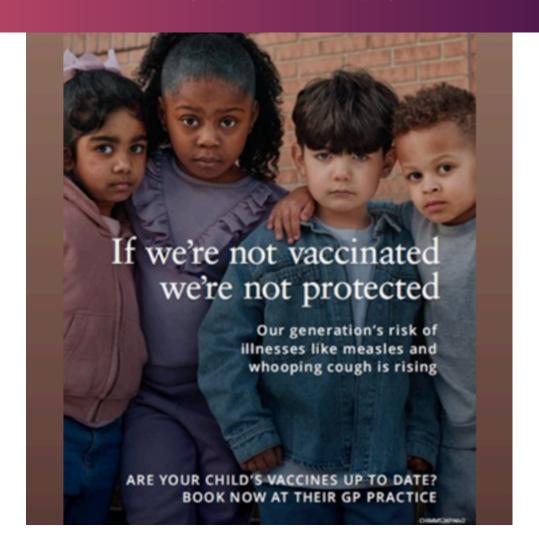


This guidance can be found on the Lincs LMC Website <u>HERE</u> and it includes useful links for patients to access while waiting for hospital care.

VIEW GUIDANCE HERE

Article written by Rosa Wyldeman, Operations Officer, Lincolnshire LMC

LINCOLNSHIRE GENERAL PRACTICE INFOGRAPHICS



To help practices reach out to more patients regarding the importance of keeping up to date with childhood immunisations; the above infographic has been translated into a variety of commonly spoken languages. These are available to download from the Lincs LMC website.

These infographics, along with any of the other LMC infographics can be shared on social media, practice websites and in waiting rooms.

All of our general practice infographics can be found here: www.lincslmc.co.uk/infographics

Do you have an idea for a useful infographic?

If you would like us to create an infographic that will be helpful for Lincolnshire general practices, or if you would like an existing infographic to be translated, please email us at info@lincslmc.co.uk



USEFUL LINKS

Training resources:

- Lincolnshire Training Hub
- E-Learning for Health (e-LfH)
- NB Medical Education
- GP Forum CPD Opportunities

Resources:

LMC Wellbeing Pages

Networking:

• Lincoln Medical Society

Newsletters:

- Sessional GPs e-newsletter
- GP Weekly Bulletin (England)
- GP Trainee Newsletter
- Practice Manager Association News
- The Cameron Fund newsletters
- IGPM Latest News
- People Promise Bulletin

Share the above wellbeing infographic with your team or visit

www.lincslmc.co.uk/infographic s to download a copy.

EXTERNAL EVENTS

External training events:

- Free Educational Event for Clinicians –
 When is an infection, not an infection?
 26th June
- From LDL-C to CV risk reduction: A holistic treatment approach
- Respiratory Case Studies & Effective

 Asthma Patient Management wirh Pauline

 Gray 19.06.2025 at lunchtime

