



In addition to the standard report attached, we have received the following information affecting General practices:

Other comments:

- Lack of staff cover affecting capacity.
- Demand very high, not helped by Reception absence.
- Demanding Patients, 2 letters to patients as first warning.
- DNAs wasting valuable clinical time.
- We have had to increase use of locums whilst we try to employ more clinical staff to manage the increasing patient contacts.